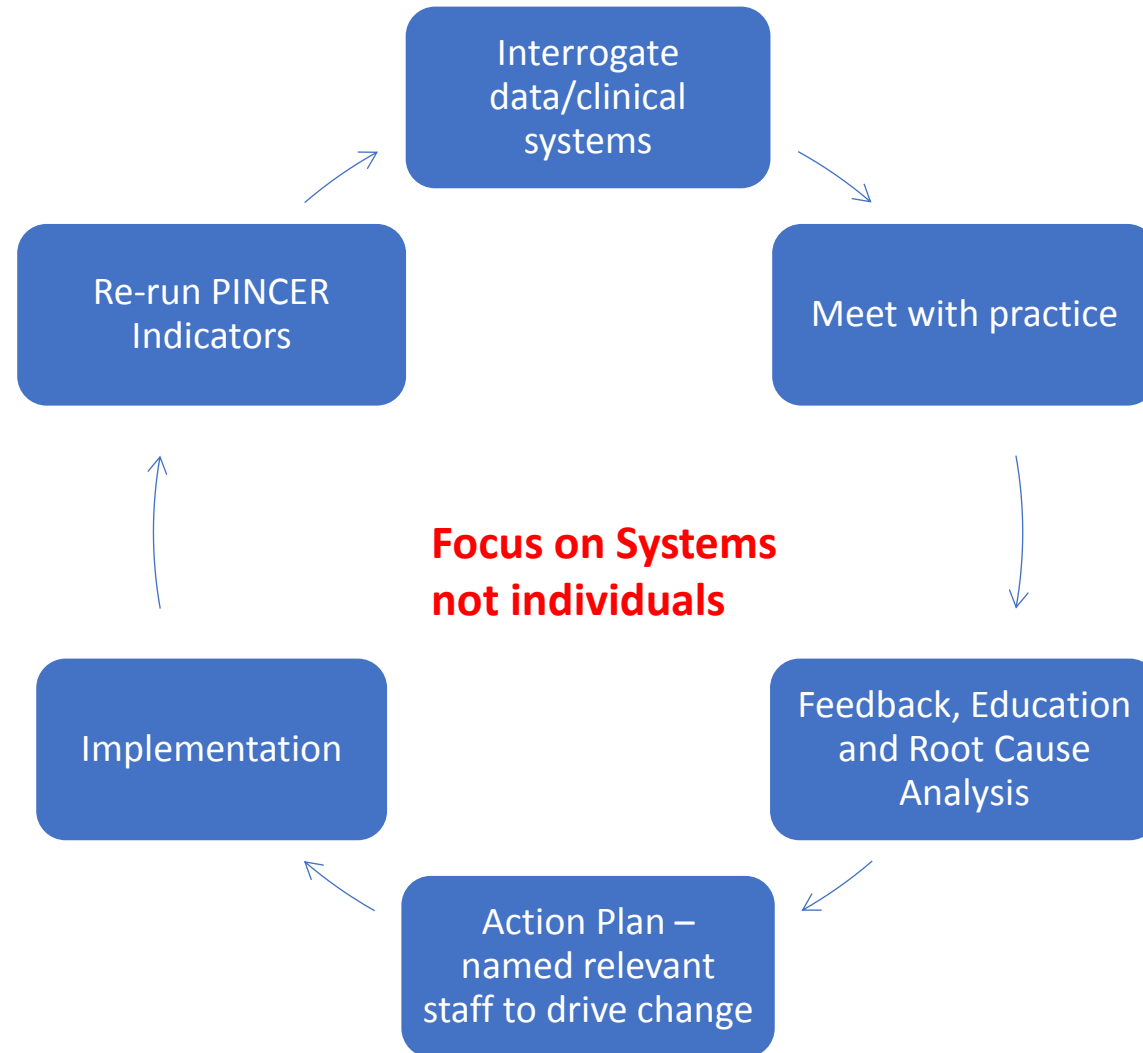


# How was it for Wessex Identifying Issues

Chris Brown

WAHSN PINCER Support

# The PINCER Intervention in practice



# Training

- Initial Training
- Update and new staff training



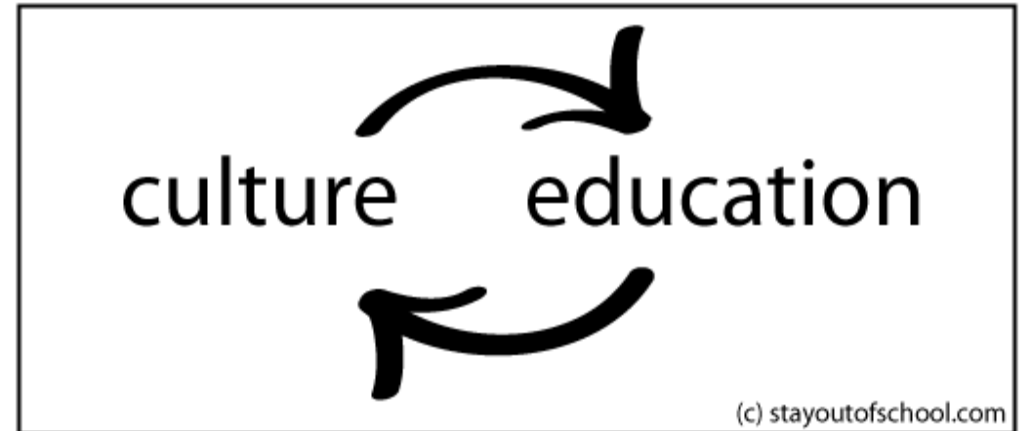
# Incentive Schemes

- In some CCGs
- Target criteria varied and inexplicit
  - To run twice
- Not measured
- Varying levels of engagement



# Feedback, Education and Root Cause Analysis

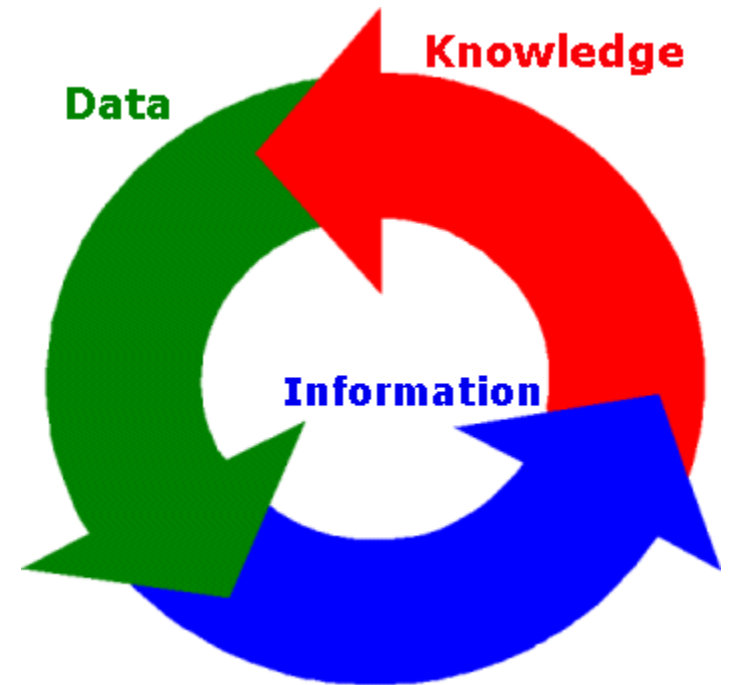
- Varied in different areas
  - Practice meeting
  - Nominated GP only



- No formal action plans
  - Quick tidy up from identified lists
  - Cannot measure levels of system improvements in practices

# IT and DATA QUALITY

- Coding Issues
- Information stored on other IT systems
- Diagnosis queries
- Uploading to CHART Online
- Practice Comparisons



# Positive Note

- Run in most practices in areas where PINCER scheme taking place
- Being re-run in most areas
- Will lead to safer prescribing for patients

Form details:

- Pharmacist Name: [Blank]
- Age: 65 years
- Sex: Male
- Date of Birth: 27/6/1931
- DM, Telephone, Address & address: 01223 2260, 22 Bridge Street, Anytown BB1 5GB
- Practice Name: Hodges' Health Career - Care Domains - model
- Signature: D. O. Good
- Date: 01/03/00
- Practice Name: Anyborough Health Authority
- Dr D O Good 345543
- 7 High Street
- Anytown BB1 5GB
- Tel: 0111 222 333
- NHS logo
- 4410960200