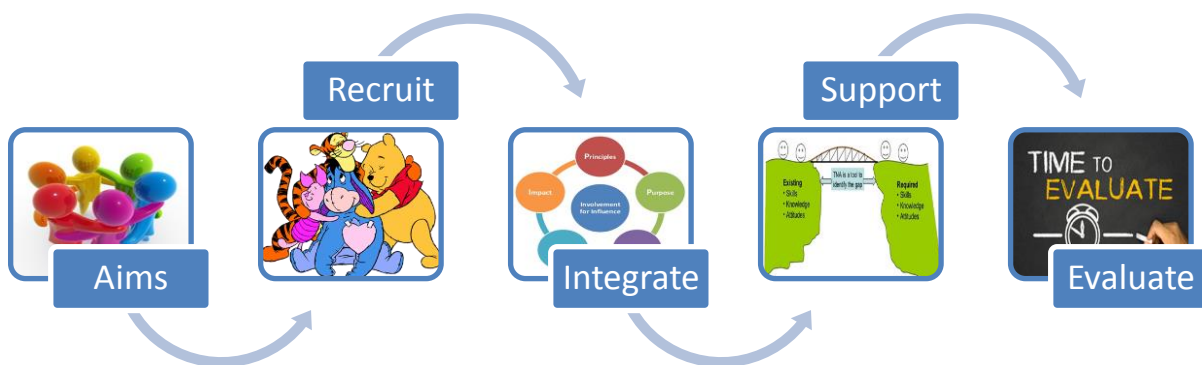




An easy to use model to support  
effective working with Patients and  
Public in Quality Improvement

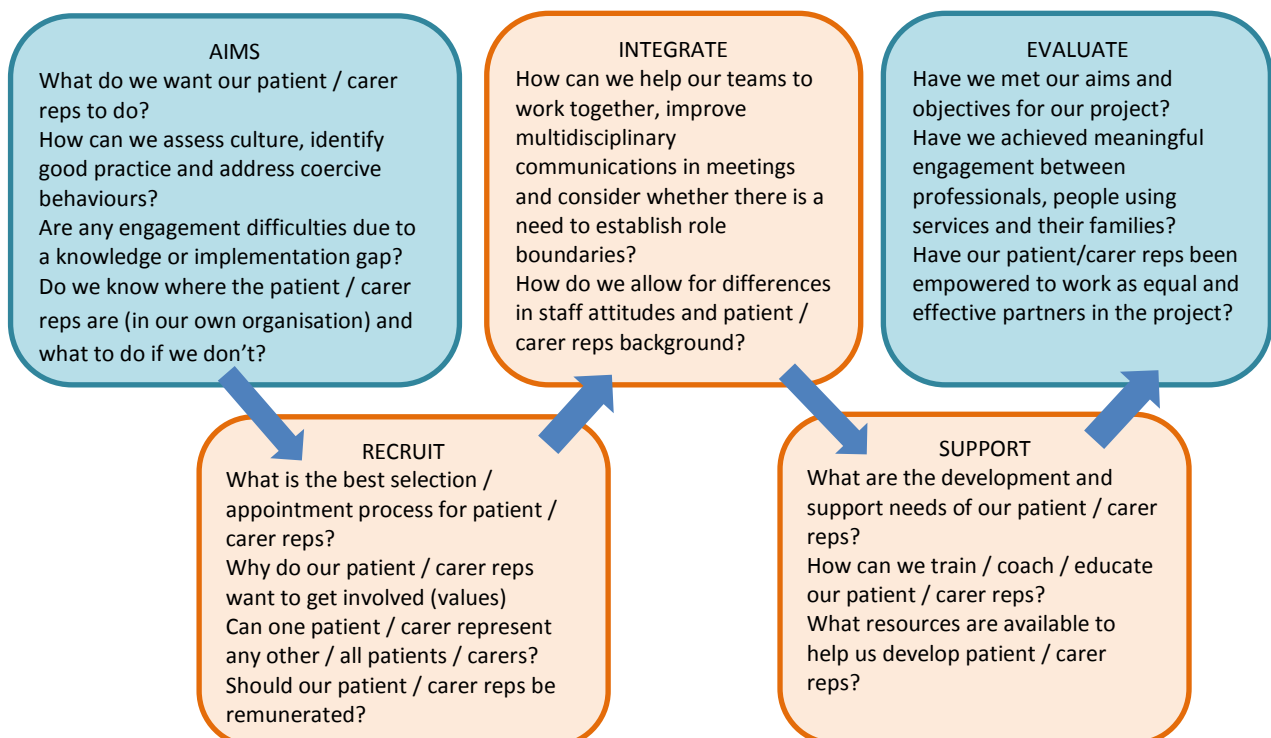
Patient Safety  
Collaborative

# ARISE+



The ARISE+ model (Aims, Recruit, Integrate, Support & Evaluate) is a practical approach to co-production. It has been designed (with improver feedback) to support the integration of patient and carer representatives within Quality Improvement projects.

Developed by the Wessex Patient Safety Collaborative the ARISE+ model will help individuals, teams and organisations to **start conversations** around effective co-production.



Start the co-production conversation in your QI project by using ARISE...



**Coalition for collaborative care** (<http://coalitionforcollaborativecare.org.uk/a-co-production-model/>)

Five values and seven steps to making co-production happen.

Co-production is a way of working that involves people who use health and care services, carers and communities in equal partnership; and which engages groups of people at the earliest stages of service design, development and evaluation. Co-production acknowledges that people with 'lived experience' of a particular condition are often best placed to advise on what support and services will make a positive difference to their lives.

**National Involvement Partnership** (<http://www.nsun.org.uk/about-us/our-work/national-involvement-partnership/4pi-blog/>)

The 4Pi - Framework for Involvement stands for 'Principles; Purpose; Presence; Process; Impact'; it is a framework to help create meaningful involvement with service users and carers. The 4PI national involvement standards have been developed over the last couple of years by a partnership of organisations hosted by NSUN (the National Survivor User Network). Developed within a mental health context, these standards are universally relevant to involvement and co-production in all areas of health and social care.

**NHSE Sign up to Safety** (<https://www.england.nhs.uk/signuptosafety/latest-thinking/>)

Sign up to Safety's "Framework for Patient Engagement in Patient Safety" identifies three levels of patient engagement in patient safety across three levels of the NHS healthcare system. It also presents real-world examples of patient engagement in patient safety and applies these to the framework.

### SOME OTHER SOURCES OF INFORMATION

**NHS England - Involvement Hub** (<https://www.england.nhs.uk/participation/>)

The NHS England Involvement Hub supports patients, carers, staff and the public who want to find out more about participation – both how to do it and how to get involved.

**National Institute for Health Research Collaboration for Leadership in Applied Health Research and Care (NIHR CLAHRC) Wessex** (<http://www.clahrc-wessex.nihr.ac.uk/patient-and-public-involvement>)

NIHR CLAHRC offer patients, carers or members of the public with an opportunity to get involved in research to help develop new treatments or to improve the health care people receive. Health research is often carried out as a partnership between the NHS and universities, as well as some drug companies and voluntary organisations.

### Interested in getting involved?

If you would like to get involved in our work as a Patient / Carer representative, or if you have any questions about the projects mentioned here, or any other aspects of the Wessex PSC, please contact: [patientsafety@wessexahsn.net](mailto:patientsafety@wessexahsn.net)

