

PSC Admin

From: PSCAdmin@mail187-199.suw11.mandrillapp.com on behalf of PSCAdmin@wessexahsn.net
Sent: 17 July 2017 13:01
To: PSC Admin
Subject: MailChimp Template Test - "CSIP Newsletter February 2017 "

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



What is CSIP? - We are a growing community that connects individuals, teams and projects across health and care in the areas of innovation, quality improvement and patient safety. We currently have over 290 members across Wessex. CSIP is supported by the Wessex Patient Safety Collaborative (PSC).

What is Wessex PSC? - We work with individuals, teams and organisations to increase capacity and capability around safety improvement. We offer engagement in a series of projects targeting local and national areas of safety priority. We do this in partnership with patients and we encourage networking and sharing to support the spread of good practice across Wessex.

Focus Topic



“Safe Practice Framework” for General Practice

360 million consultations each year occur in General Practice which makes it the most common place for patients to interact with the health service.

Wessex PSC are working with a number of GPs to test a new process which aims to support the team to assess and improve patient safety. The “Safe Practice Framework” was developed by GPs and Primary Care Commissioners to assess the maturity and robustness of the patient safety systems in General Practice. The framework is voluntary and uses a brief self assessment of patient safety at a practice level.

When completed the framework identifies areas working well and those which may need improvement and offers links to relevant patient safety resources that can support the team. The Framework addresses 3 areas of safety culture; a safety strategy in practice, operational processes and specific processes, all of which will fall under the “safe” domain for *Care Quality Commission (CQC)* inspection.

Early feedback from one GP who is testing the framework:

“It was very well received and felt to be a useful tool... going through the process of discussing the elements helped in the development of understanding about patient safety... as well as allowing us to identify gaps in our service. It fitted very nicely into a Care Quality Commission (CQC) meeting with the practice CQC leads and offered a useful guide and opportunity to identify areas that needed action and areas that we were already doing well”.

Last year the Royal College of General Practitioners (RCGP) introduced a Quality

Improvement Guide for General Practice <http://www.rcgp.org.uk/clinical-and-research/our-programmes/quality-improvement.aspx> . The aim is to 'Help GPs to do the best possible job in an imperfect world through constantly improving professional practice'.

For more information, including details of how you can become involved in this project or become an early adopter of the framework please contact:

patientsafety@wessexahsn.net

For further information and access to quality improvement resources visit;

Wessex PSC Quality Hub:

<http://wessexahsn.org.uk/projects/127/quality-improvement-hub-qihub>

Wessex News

Human Factors and Ergonomics



Delivering healthcare can place individuals, teams and organisations under immense pressure. Staff have to make difficult decisions in dynamic, often unpredictable circumstances.

The Human Factors and Ergonomic approach underpins current patient safety and quality improvement science, offering an integrated, evidenced and coherent approach to patient safety, quality improvement and clinical excellence.

The principles and practices focus on optimising human performance through better understanding the behaviour of individuals, their interactions with each other and with their environment.

The Wessex PSC are currently running a series of events in which Professor Jane

Reid provides an insight into Human Factors and Ergonomics and how this can be applied in practice. Delegates have an opportunity to explore the challenges they face and to draw on their raised awareness to review patient safety in practice, through the Human Factor and Ergonomic lens, learning and sharing from their past experience.

"Fantastic Event! Will recommend to colleagues. Enhanced my Human Factors knowledge and awareness".

"I would like to see staff at a local level receive training like this. I've found it very empowering".

Further events planned for 2017 are:

28 February at Chilworth, Southampton. Full

12 April- 9-12.30 Cobham Sports & Social Club, Dorset, BH21 3DA

Register via eventbrite by clicking [here](#)

26 May- 11-3 St Marys Hospital, Isle of Wight, PO30 5TG

Register via eventbrite by clicking [here](#)

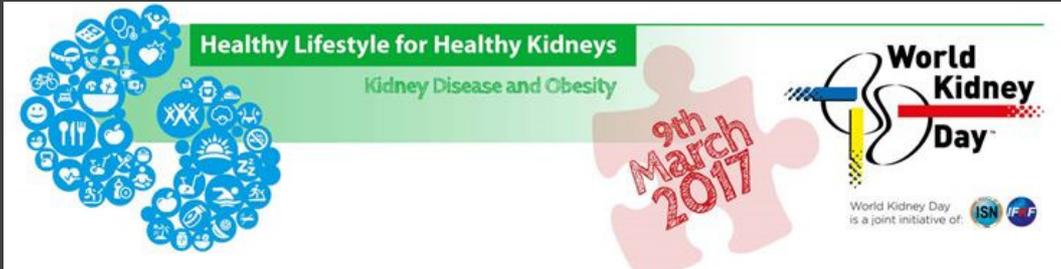
27 June – hold the date location to be confirmed

6 July – hold the date location to be confirmed

For more information contact: patientsafety@wessexahsn.net

Recommended reading

- 1) Amalberti and Vincent (2016) Safer Healthcare. Click [here](#) to download.
- 2) Human Factors and Ergonomics in Practice: Improving System Performance and Human Well-Being in the Real World; Steven Shorrock and Claire Williams, 2016.
- 3) Safety at the Sharp End: A Guide to Non-Technical Skills; Rhona Flin and Paul O'Connor, 2008.



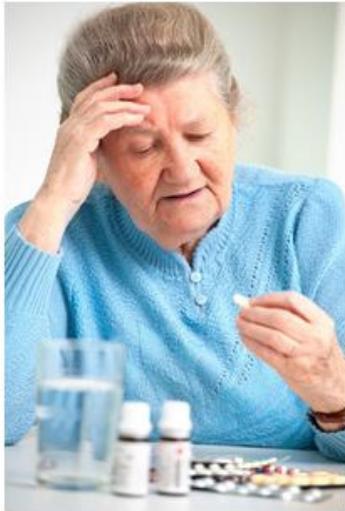
The banner features a circular cluster of blue icons representing health and lifestyle on the left. A green bar across the middle contains the text "Healthy Lifestyle for Healthy Kidneys" and "Kidney Disease and Obesity". On the right, a large red puzzle piece contains the text "9th March 2017". Further right is the "World Kidney Day" logo, which includes a stylized kidney icon and the text "World Kidney Day". Below the logo, it states "World Kidney Day is a joint initiative of" followed by the ISN and IFKF logos.

University Hospital Southampton Foundation Trust
World Kidney day Study event.
Thursday 9th March 2017 0845 - 1600

For more information and to register contact Becky Bonfield at:

becky.bonfield@uhs.nhs.uk

Polypharmacy Workshop



What next? (Planning for Wessex)

30th March 2017

Novotel Southampton Hotel, 1 West Quay Road,

Southampton SO15 1RA from 09.30-16.00hrs

Wessex AHSN has been working with the NHS Business Services Authority and NHS Digital to develop Polypharmacy Comparators. These will enable the identification of patients prescribed multiple medications who may be at risk of harm as a result.

We are holding a [workshop](#) to demonstrate the comparators and work in groups to develop local plans to address polypharmacy. We will look at what the data shows for Wessex, hear patients' perspectives and identify the areas to focus on.

If you are working in the frailty, older peoples, long term conditions fields this workshop will allow you to actively contribute to the development of plans to address polypharmacy in Wessex.

Please join us by registering [here](#) and feel free to circulate as appropriate to your networks.



Wessex Emergency Department Quality Improvement Network

The Wessex Patient Safety Collaborative [PSC] would like to invite you and your team to the first Wessex ED Quality Improvement [QI] Network meeting.

Following the success of a half day event in December we plan to meet quarterly at different ED venues across Wessex to focus on patient safety and QI.

Monday 27th March 2017

UHS, Tremona Rd, Southampton SO16 6YD

From 0930 to 1230

Followed by optional lunch and tour of UHS ED

Please attend UHS ED Reception and ask for the ED Seminar Room

[Eventbrite registration link](#)

It is essential that all attendees book a place via Eventbrite.

<https://www.eventbrite.co.uk/e/wessex-emergency-department-quality-improvement-network-tickets-32085273918>

For more information about the events or registration please contact the PSC team at:
patientsafety@wessexahsn.net

Please share this flyer with colleagues in your multi-disciplinary ED team, with your QI staff and patient representatives.



Wessex
Academic Health
Science Network

Wessex Patient Safety Collaborative



Health Education England

The 2nd annual Wessex CSIP Safety and Improvement Conference

Please save the date for this conference which will showcase and celebrate patient safety and quality improvement excellence in Wessex

Hosted by

Wessex Academic Health Science Network and
Health Education England (Wessex)

This is the annual conference of the Wessex Community of Safety and Improvement Practice (CSIP) linking people and projects across Wessex. **Attendance is free.**

Save the Date:

14 June 2017

Grand Harbour
Hotel, Southampton

#CSIPwessex17

National News

UPCOMING WEBINARS

Multi morbidity and frailty: the biggest challenge for commissioners, clinicians and patients?

Friday 24 February 2017, 12pm-1pm

Around one in four of people in England have two or more long-term conditions, often known as 'multi morbidity', rising to two-thirds of those aged over 65 years-old. Frailty is the most problematic expression of ageing with around one million people in England living with frailty. Yet, care is often built around individual conditions leading to poorer quality of life, fragmented care and unwarranted treatment burdens.

This webinar explores how to address the impact on quality of life, mortality and greater use of unplanned care. Speakers include Prof Bruce Guthrie (Head of Population Health Sciences Division, University of Dundee), Prof Martin Vernon (National Clinical Director for Older People, NHS England), and Sue Denmark (person with lived experience).

The webinar is aimed at commissioners and clinicians; however, all are welcome to join.

[Registration is now open.](#)

NICE National Institute for Health and Care Excellence

Multimorbidity: clinical assessment and management [NG56]

This guideline covers optimising care for adults with multimorbidity (multiple long-term conditions) by reducing treatment burden (polypharmacy and multiple appointments) and unplanned care. It aims to improve quality of life by promoting shared decisions based on what is important to each person in terms of treatments, health priorities, lifestyle and goals. The guideline sets out which people are most likely to benefit from an approach to care that takes account of multimorbidity, how they can be identified and what the care involves.

Click [here](#) to learn more and download the guidance

Wessex PSC Events

Patient Safety Collaborative upcoming events



Date	Event	Time	Venue	Registration Information
Friday March 10th 2017	Implementing Change in Emergency Perioperative Care	0900 - 1630	Macdonald Botley Park Hotel and Spa, Winchester Road, Boorley Green, SO32 2UA	https://www.eventbrite.co.uk/e/implementing-change-in-emergency-perioperative-care-tickets-30917357649
Monday March 27th 2017	Wessex Emergency Department Quality Improvement Network	0930 - 1230	UHS Emergency Department, Tremona Rd, Southampton, SO16 6YD	https://www.eventbrite.co.uk/e/wessex-emergency-department-quality-improvement-network-tickets-32085273918
Wednesday April 12th 2017	Human Factors	0900 - 1230	Hosted by Dorset Healthcare	https://www.eventbrite.co.uk/e/human-factors-6-tickets-31508356342
Monday May 15th 2017	BTS2 Physically deteriorating patient (Learning Event 4)	0900 - 1645	Hilton at the Ageas Bowl, The Ageas Bowl Stadium, Botley Road, West End, Hampshire, SO30 3XH	The Collaborative has started and no new registrations are being taken. Please contact patient.safety@wessexahsn.net for more information
Friday May 26th 2017	Human Factors	1100 - 1500	Hosted by the IOW NHS Trust -The Conference Room, School of Health Sciences	https://www.eventbrite.co.uk/e/human-factors-7-tickets-31508744503



This email has been sent on behalf of:

Robert Payne (csip.admin@wessexahsn.net) - CSIP Project Lead, PSC

Geoff Cooper (Geoff.cooper@wessexahsn.net) - Programme Manager, PSC

Lesley Mackenzie (lesley.mackenzie@wessexahsn.net) - Programme Manager, PSC

Tracy Broom (Tracy.broom@wessexahsn.net) - Associate Director, PSC

Contact us:

[@tracyPSC](https://twitter.com/tracyPSC)

[@wessexPSC](https://twitter.com/wessexPSC)

[@wessexAHSN](https://twitter.com/wessexAHSN)

Come and look at the PSC projects:

wessexahsn.org.uk/programmes/21/patient-safety-collaborative

Our mailing address is:

Innovation Centre, 2 Venture Road, Chilworth, Southampton, SO16 7NP

Copyright © 2016 Wessex AHSN Ltd, All rights reserved.