

PSC Admin

From: PSCAdmin@mail136-224.atl41.mandrillapp.com on behalf of PSCAdmin@wessexahsn.net
Sent: 17 July 2017 13:01
To: PSC Admin
Subject: MailChimp Template Test - "CSIP Newsletter January 2017"

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What is CSIP? - We are a growing community that connects individuals and projects across health and care in the areas of innovation, quality improvement and patient safety. We currently have over 290 members across Wessex. CSIP is supported by Wessex Patient Safety Collaborative (PSC).

What is Wessex PSC? - We work with individuals, teams and organisations to increase capacity and capability around patient safety and quality improvement. We offer engagement in a series of projects targeting local and national areas of safety priority. We do this in partnership with patients and we encourage networking and sharing to support the spread of good practice across Wessex.

Focus Topic

[Wessex Patient Safety Breakthrough Series \(BTS\)](#)

[Collaborative Learning Event 2 \(30 Nov 2016\)](#)

Key themes: Sharing progress, networking, identifying ideas to test in the next action period, reinforcing change methodology.



Delegates in a Plenary session in the Dorchester Suite

The second Learning Event of the Physically Deteriorating Patient Collaborative was held in November. 86 delegates in 20 teams from 15 organisations took part. They were supported by 12 faculty staff including a Patient Representative and subject matter experts in Quality Improvement (QI), Measurement, Leadership, Human Factors and Physical Deterioration.

Delegates refreshed their understanding of Improvement Science and the Model for Improvement. This was followed by presentations from four teams who shared their progress and the successes and challenges they had experienced in their clinical workplaces.

The day was designed to be interactive and teams “broke out” to work in small groups with faculty staff to share their progress since the first Learning Event and to start planning their next PDSA tests of change back in their own organisations.

Lunch was followed by a session on Human Factor principles and how these can be used to influence the improvement work. This presentation was followed by an opportunity to reflect on the days learning and to consider plans for the next action period leading up to the third Learning Event.

Teams also had opportunity to meet Seedata who developed the AHSN QI and networking platform “LIFE”.

Delegate Views

“Very enjoyable day, very informative. Good to know other acute organisations are having the same issues from which ideas can be shared to improve patient safety”.

“We really had a light bulb moment that will be positive to our progress”.



Delegates participating in a breakout session

"Lots more ideas are emerging all the time within the team and all engaged to support improvement within our Trust".

"Excellent day. Made sense and consolidated work to date and from LE1. Engaging with others was beneficial".

Event Materials

- All Learning Event resources including slides can be downloaded from the LIFE platform (<https://life.seedata.co.uk/>) in the "Wessex PSC - BTS2 (Physical Deterioration) LE Resources" project.
- The Wessex PSC QIHub which is full of free and downloadable QI resources can be found at: <http://wessexahsn.org.uk/projects/127/wessex-psc-quality-improvement-hub-qihub>

Recommended reading

- Free online book: 'Safer Healthcare: Strategies for the Real World' by Charles Vincent & René Amalberti

Read the book at: <http://link.springer.com/book/10.1007/978-3-319-25559-0>

Other recommended books

- Human Error - James Reason
- Complications – Atul Gawande

Recommended Watching

- The Moral Era – Keynote by Don Berwick at the 2015 National Forum on Quality Improvement in Healthcare (YouTube)
- Transparency, Compassion and Truth in Medical Errors – Leilani Schweitzer - TEDx

Wessex News



2nd Wessex CSIP Safety and Improvement Conference

14 June 2017, Grand Harbour Hotel, Southampton

Jointly hosted by Wessex Patient Safety Collaborative and Health Education England (Wessex).

The conference will showcase and celebrate patient safety and quality improvement excellence in Wessex. This event is free to attend. More information can be found on our [Save The Date flyer](#)

More details will follow soon but please see [last year's conference page](#) for previous presentations and programme.

Abstracts - now open!

We are now welcoming submissions for consideration as an oral or poster presentation at this event.

All abstracts are to be submitted to qualityimprovement@wessex.hee.nhs.uk by Friday 3 February 2017. A template can be found [here](#)

Registration for the conference

Attendance at this event is free. Registration will open in Spring 2017 and those wishing to attend will need to secure their conference place via an Eventbrite booking.

Implementing Change in Emergency Perioperative Care

Wessex Patient Safety Collaborative (PSC) and the Wessex Emergency Laparotomy Collaborative (ELC) invite you and your team to an event focusing on implementing change in Emergency Perioperative Care.



Friday 10th March 2017
from 0900 to 16.30pm
(including lunch/refreshments)
No Delegate Fee

Macdonald Botley Park Hotel & Spa
Winchester Road, Boorley Green, SO32 2UA

Aims of the Event

- share the experience of implementing care bundles & pathways in emergency surgery and how using data can inform care — using real examples of where this happens
- understand where to start, how to build your team and how to harness its power!
- understand Human Factors and its impact on teams and change processes

For more information and to register via Eventbrite click [here](#)

Wessex PSC Emergency Department Network Meeting



Date/Time: Wednesday 22nd March (am)

Venue: University Hospital Southampton

The confirmed time/venue and registration details will follow soon
For more information please contact patient.safety@wessexahsn.net

Sharing the learning to support patient safety
and quality improvement in Emergency Departments



Human Factors Events

Following the significant level of interest in Human Factors and Ergonomics, we are pleased to be able to offer further dates as follows:

April 12th - Dorset

May 26th - Isle Of Wight

Registration will be via Eventbrite with more details coming soon.

National News

Pimp My Zimmer

Older people have been personalising their walking frames as part of Essex County Council's unique "Pimp My Zimmer" campaign.

Residents at care homes countywide were inspired to transform their grey and uninspiring walking aids into glamorous works of art by adorning them with bespoke knitted covers, football scarves, tinsel and even fresh flowers.



The contest was part of the council's pioneering PROSPER project, which won a national Patient Safety Award in July for helping to reduce falls by five per cent and pressure ulcers by 20 per cent. Click on the link above to find out more.

FREE ONLINE COURSE

Quality Improvement in Healthcare: the Case for Change

Explore new and better ways of organising health and social care services, to improve quality, with this free online course.

Join now – starts 16 Jan

About the course

Why is quality improvement in health and social care systems so difficult? Why is it so challenging to bring in new and better ways of organising health and social care services? Find out more [here](#)

Wessex PSC Events



Patient Safety Collaborative upcoming events

Date	Event	Time	Venue	Registration Information
Monday January 16th 2017	Wessex Transfers Network Task and finish group	12:30 - 1600	Conference Room 6, Kenneth Dibben House, Southampton Science Park, Chilworth, SO16 7NS	If you are interested in attending this event please contact patient.safety@wessexahsn.net
Tuesday January 17th 2017	Primary Care Forum	14:30 - 16:30	Southampton	If you are interested in attending this event please contact patient.safety@wessexahsn.net
Wednesday January 18th 2017	Human Factors	09:30 - 12:30	Conference Room 4A/B, Innovation Centre, 2 Venture Road, Chilworth, SO16 7NP	https://www.eventbrite.co.uk/e/human-factors-1-tickets-28761289792
Wednesday January 18th 2017	Wessex PSC Maternity Meeting	14:00 - 16:00	Southampton	Invitation only for more information please contact patient.safety@wessexahsn.net
Wednesday January 25th 2017	Wessex Sepsis Network WSN3	1300 - 1630	Room TBC, Innovation Centre, 2 Venture Road, Chilworth, SO16 7NP	If you are interested in attending this event please contact patient.safety@wessexahsn.net

Wednesday February 8th 2017	BTS2 Physically deteriorating patient (Learning Event 3)	0900 - 1645	Hilton at the Ageas Bowl, The Ageas Bowl Stadium, Botley Road, West End, Hampshire, SO30 3XH	The Collaborative has started and no new registrations are being taken. Please contact patient.safety@wessexahsn.net for more information
Tuesday February 28th 2017	Human Factors (Same content as the event on the 18th)	09:30 - 12:30	Conference Room 4A/B, Innovation Centre, 2 Venture Road, Chilworth, SO16 7NP	https://www.eventbrite.co.uk/e/human-factors-2-tickets-28760586689
Friday March 10th 2017	Implementing Change in Emergency Perioperative Care	0900 - 1630	Macdonald Botley Park Hotel and Spa, Winchester Road, Botley Green, SO32 2UA	https://www.eventbrite.co.uk/e/implementing-change-in-emergency-perioperative-care-tickets-30917357649
Wednesday April 12th 2017	Human Factors	TBC	Hosted by Dorset Healthcare	If you are interested in attending this event please contact patient.safety@wessexahsn.net
Monday May 15th 2017	BTS2 Physically deteriorating patient (Learning Event 4)	0900 - 1645	TBC	The Collaborative has started and no new registrations are being taken. Please contact patient.safety@wessexahsn.net for more information
Friday May 26th 2017	Human Factors	TBC	Hosted by the IOW NHS Trust -The Conference Room, School of Health Sciences	If you are interested in attending this event please contact patient.safety@wessexahsn.net



This email has been sent on behalf of:

Robert Payne (csip.admin@wessexahsn.net) - CSIP Project Lead, PSC

Geoff Cooper (Geoff.cooper@wessexahsn.net) - Programme Manager, PSC

Lesley Mackenzie (lesley.mackenzie@wessexahsn.net) - Programme Manager, PSC

Tracy Broom (Tracy.broom@wessexahsn.net) - Associate Director, PSC

Contact us:

[@tracyPSC](https://twitter.com/tracyPSC)

[@wessexPSC](https://www.facebook.com/wessexPSC)

[@wessexAHSN](https://www.linkedin.com/company/wessexAHSN)

Come and look at the PSC projects:

wessexahsn.org.uk/programmes/21/patient-safety-collaborative

Our mailing address is:

Innovation Centre, 2 Venture Road, Chilworth, Southampton, SO16 7NP

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