

## PSC Admin

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**From:** Patient Safety Collaborative  
<patient.safety=wessexahsn.net@mail146.suw14.mcdlv.net> on behalf of Patient Safety Collaborative <patient.safety@wessexahsn.net>  
**Sent:** 24 January 2018 21:04  
**To:** PSC Admin  
**Subject:** CSQIP NEWS - UPDATE 26: Wessex Patient Safety Collaborative - NEWS 2, Measure What Matters and other regional/national news

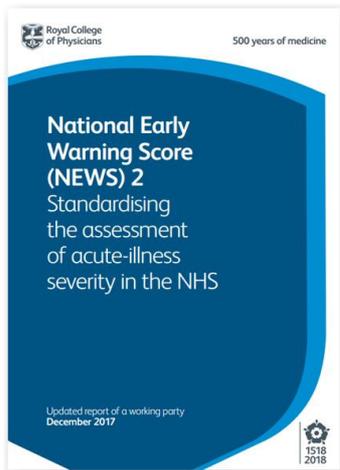


**What is CSIP?** - We are a growing community that connects individuals, teams and projects across health and care in the areas of innovation, quality improvement and patient safety. We currently have over 440 members across Wessex. CSIP is supported by the Wessex Patient Safety Collaborative (PSC).

**What is Wessex PSC?** - We work with individuals, teams and organisations to increase capability around safety improvement. We offer engagement in a series of projects and events targeting local and national areas of safety priority. We do this in partnership with patients and we encourage networking and sharing to support the spread of good practice across Wessex.

This Newsletter also supports the Wessex **Q** community hence the recent addition of **Q**uality in the title. Two local communities linking to improve quality and patient safety.

Focus Topic



## National Early Warning Score (NEWS) 2 released

This is the latest version of the National Early Warning Score (NEWS), first produced in 2012 and updated in December 2017. NEWS2 has now received formal endorsement from NHS England and NHS Improvement to become *the* early warning system for identifying acutely ill patients - including those with sepsis - in hospitals in England. Read more and download the full report [here](#)

Join our PSC Deterioration Network to discuss it's impact by contacting: [patient.safety@wessexahsn.net](mailto:patient.safety@wessexahsn.net)

## Wessex News



**What is a Spotlight?** An opportunity for local staff to highlight their Quality Improvement/Patient Safety work and share the learning.

**Call for Spotlight articles** Email your article to us (up to 250 words) at [patient.safety@wessexahsn.net](mailto:patient.safety@wessexahsn.net) and feel free to include links to further information and visuals.



**Spotlight on: Measure What Matters: an introduction to PROMs and PREMs.**  
**Tim Benson, R-Outcomes Ltd**

### Part 1 Why?

Health and care services create an enormous amount of information, but not much that helps us see how well we are doing. We measure what we spend on health and care activities, who does them, when, and where, but seldom whether they help patients or their families.

With not enough money to go around, health and care services are struggling. Cost cutting has a negative impact on quality, but a focus on quality can save money, if we can get it right first time.

Clinicians see health and care as being extremely complex. Patients have thousands of conditions, and thousands of treatments. Many patients have multiple conditions and polypharmacy. On the other hand, we all want the same things – whether we be patients, clinicians, commissioners or policy-makers – we want to be as happy as possible, healthy now and in the future, to feel in control of our own lives, and to have excellent service always. This is what matters to us all.

To monitor what matters, we need measuring tools that can be used across all types of patient care. Such tools should apply to all patients, irrespective of their conditions, be quick to use, easy to understand and validated. Two categories of these tools are person-reported outcome measures (PROMs) and person-reported experience measures (PREMs). PROMs focus on patient outcomes, PREMs on provider service. The

people doing the reporting may be patients, staff or carers.



Tim Benson is the Founder and Director of R-Outcomes and also recently became a member of **Q**. This is the first of a series of articles he has written for CSQIP and he can be contacted at:

[tim.benson@r-outcomes.com](mailto:tim.benson@r-outcomes.com). More information on R-Outcomes can be found on their website [here](#).



## World Kidney Day study event

**Thursday 8th March, 8.30am to 5pm**  
Lecture theatre 1, South academic block, B Level, Southampton General Hospital

**World Kidney Day 2018** is an international awareness campaign to draw attention to the importance of kidney health. Places are free and limited to 100. To get involved or to book a place at the event please contact [becky.bonfield@uhs.nhs.uk](mailto:becky.bonfield@uhs.nhs.uk) by 1st February 2018 for more information.



**Wessex  
Patient  
Safety  
Collaborative**

## Promoting Positive Practice (PPP)

**Tuesday 20th March 2018**  
Education Centre (Lecture Room)  
E Level, Queen Alexandra Hospital,  
Portsmouth, PO6 3LY - 1330 to 1700

### Places still available

Recognising the value of staff the session aims to explore how to develop an open culture where high quality compassionate care can further flourish.

The free event will offer an opportunity to share practical experiences of developing a positive culture in healthcare, as well as understanding the principles of Safety II and Appreciative Inquiry [AI].

Attendee feedback from previous PPP events:

*'Really helpful and has inspired me to keep going with positive practice ideas'*  
*'Thank you an encouraging, inspiring, energising afternoon. A great balance of theory and excellence in practice. Refreshing approach.....'*

Sessions are suitable for everyone, from front line staff to senior leaders, working in any healthcare settings. Click [here](#) to find out more and register.



### Exciting new digital trial to start at Badgerswood Surgery

Wessex AHSN are working with Hampshire-based [digital innovators xim](#), and Badgerswood Surgery in Bordon, Hampshire, [to test a new way of monitoring patients' vital signs](#). [The LifeLight® system](#) can check a patient's vital signs - their pulse, breathing rate, blood pressure and blood oxygen level - by simply sitting in front of a computer screen. [Badgerswood Surgery has agreed to help test](#) LifeLight®, and to see how the system will work in a busy GP practice. If the trial is successful, the system will help save valuable GP appointment time, but most importantly, help diagnose patients sooner – before a condition fully develops – allowing the NHS to prevent and treat patients faster, keep them well, and potentially out of hospital. [Read the full story here.](#)

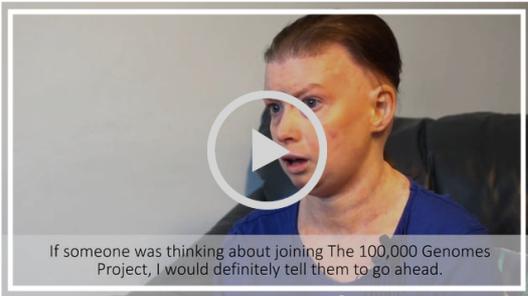


### Major frailty campaign launches

Frailty is not just seen in older people; people at a much earlier point in their adult life can also experience it.

To address this, and other common misconceptions surrounding frailty, a major campaign has been launched across Hampshire, by our colleagues at North Hampshire CCG.

No matter who or where you are, you are urged to get on board with the Frailty Focus campaign, by watching the campaign video (click to the left), and visiting [the Frailty Focus website](#).



### WATCH: Jenny's story

Watch [100,000 Genomes Project](#) participant, Jenny, talk to [Wessex NHS Genomic Medicine Centre](#) about how the project has changed her life. Hear Jenny's remarkable story by clicking on the image to the left.

## National News

TheKingsFund>

### Adoption and spread of innovation in the NHS

A new report from The King's Fund, commissioned by six Academic Health and Science Networks, charts the journeys of eight innovations from creation to widespread patient use.

The report, published 16 January 2018 examines examples of successful innovations in the NHS and charts their journeys to draw out common themes and learnings. The examples in the report range from new communication technologies for patients with long-term conditions, to new care pathways in liver disease diagnosis, to new checklists for busy A&E departments.

Click [here](#) for more information and to access the full report.

**NHS**  
Improvement



## Patient Safety Alert

### Risk of death and severe harm from failure to obtain and continue flow from oxygen cylinders

Click [here](#) to view the alert in full.



### Starting on February 15th 2018

The school is run by NHS Horizons. It is free and highly interactive. The school provides an opportunity for change agents and leaders in health and care to build their skills, confidence and networks for leading change. It is open to everyone, and provides virtual learning sessions each week for five weeks.

You can sign up by submitting your email address on the webpage [HERE](#)



### Overview

In February 2017 Knowlex working with NHS Improvement, NHS England and Public Health England brought together over 400 attendees to explore the initiatives around GNBSI and Sepsis announced by Jeremy Hunt and Sir Bruce Keogh in 2016.

In London on the 21st February of 2018 we will meet again to share new data on Sepsis and AMR CQUIN performance. We will also review GNBSI Quality Premium performance across 2017-18 and lots of learning from success to share moving forward into 2018-19.

Click [here](#) for more information and [here](#) to buy your ticket



### Coachbot shortlisted for health service journal award

The digital team coaching tool powered by artificial intelligence (AI) has been recognised for helping NHS teams improve how they work together.

[CoachBot](#) was created by Saberr and introduced to the NHS by [the Eastern Academic Health Science Network](#), working with [Hertfordshire Partnership University NHS Foundation Trust \(HPFT\)](#). The collaborative team behind the AI team coach innovation has been shortlisted as finalists in the Best Workforce Innovation category of the Health Service Journal (HSJ) Healthcare Partnership Awards.

CoachBot is an AI powered digital team coach providing ongoing, bitesize coaching to help teams improve the

team analytics solution in the UK. The innovation is ideal for healthcare teams, particularly clinical staff and remote workers, as it allows a real time and personalised approach to team development, which can be flexible around patient need and reduce time and cost associated with traditional training days.

Click [here](#) to find out more.

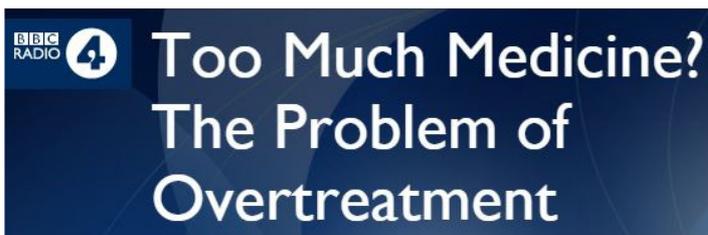
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TheKingsFund>

Events update

**Quality improvement  
in health care: lessons  
on leading and  
implementing solutions**

This one-day event, run in partnership with the Advancing Quality Alliance (AQuA), is for people leading and delivering quality improvement strategies and approaches in health care organisations including primary care, NHS acute, mental health and community trusts. The full programme plus booking information can be viewed [here](#)



Dr Margaret McCartney investigates the controversy of medicine's search for traces of disease in people who would otherwise never know about them, or suffer any ill effects. Click [here](#) to find out more and stream the show.

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## The AHSN Network

### What's new on Atlas?

The AHSN Network's *Atlas of Solutions in Healthcare* brings together proven innovations and improvements from the 15 AHSNs that are making a positive difference to people's lives and saving money for the NHS. *More information:* [visit the Atlas website](#)

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### World-best innovations join NHS Innovation Accelerator

The 11 innovations were announced in November at an event to launch the third year of the programme, an NHS England initiative delivered in partnership with the AHSNs. Since its launch in 2015 the NIA has supported uptake and spread of 25 high-impact, evidence-based innovations across 799 NHS organisations – creating 77 jobs and attracting £36.4M in external funding.

*More information:* visit [www.nhsaccelerator.com](http://www.nhsaccelerator.com)

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### **A&E initiative recommended for national roll-out**

Hospital trusts in England are being urged by NHS Improvement to use an initiative developed with support from West of England AHSN, to improve patient safety in emergency departments.

The 'Emergency Department (ED) Safety Checklist' was developed to address the shared challenge of ensuring patient safety during periods of crowding.

*More information:* for background and an implementation toolkit, visit [www.weahsn.net/ed-checklist](http://www.weahsn.net/ed-checklist)

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Are quality improvement Collaboratives effective?

A review of quality improvement collaboratives - co-authored by South West AHSN CEO Prof Jonathon Grey - [has been published in BMJ Quality and Safety](#)

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Summary of CLAHRC research projects

Summaries of 68 CLAHRC research studies exploring ways to improve cardiometabolic health have been brought together in a new report. Cardiometabolic health - covering cardiovascular and metabolic diseases, diabetes and disorders such as hypertension and kidney disease - represent the largest global health burden. *More information:* [view the report](#)

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Consultations – dementia and cognitive therapy

NICE is inviting comments on the draft version of the **revised dementia guidelines**, “Dementia – assessment, management and support for people living with dementia and their carers” is now open.

*More information:* [view the consultation document](#) – deadline for comments is 13 February

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Community pharmacy case studies

[Online hub showcases](#) best practice articles published by Pharmaceutical Services Negotiating Committee, which promotes the interests of all NHS community pharmacies in England.

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Home from hospital – tackling delays to discharge

Review by the National Housing Federation looks at delays in discharge from hospital, and shows how housing services could help relieve pressure. *More information:* [read the report](#)

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## REPORTS

[Comprehensive Care – older people with frailty living in hospitals](#) - summary of a review by the NIHR covering four key aspects of caring for older people living with frailty in hospital: assessment; identifying and managing symptoms associated with frailty in hospital; discharge planning; and caring environments.

[Personalised health & care 2020: patient, carer & service user vision](#) - how government and health & care organisations are using IT to improve services.

[Tackling variations in clinical care - assessing the 'Getting It Right First Time' programme](#) - King's Fund review of the GIRFT programme which aims to bring about higher quality, lower cost care in hospitals by reducing unwanted variation.

[Pharmacy: a way forward for public health](#) - Public Health England report sets out opportunities for commissioner and provider-led action to unlock community pharmacy's role in enabling a healthier nation. The report focuses on a menu of interventions including dementia, falls, maternity and frail older people.

## Wessex PSC Events



### Patient Safety Collaborative upcoming events

Date	Event	Time	Venue	Registration Information
Thursday February 15th 2018	Human Factors (Southampton)	1315 - 1630	Heatbeat Education Centre, F Level, North Wing, Southampton General Hospital, SO166YD	<a href="https://www.eventbrite.co.uk/e/human-factors-southampton-tickets-39767082414">https://www.eventbrite.co.uk/e/human-factors-southampton-tickets-39767082414</a>
Tuesday February 20th 2018	Wessex Maternity Community of Practice (CoP) Meeting	0930 - 1300	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	Please email <a href="mailto:patient.safety@wessexahsn.net">patient.safety@wessexahsn.net</a> for more information
Wednesday March 7th 2018	Q Coffee Morning	1000 - 1300	Grant Thornton UK, 5 Benham Road, Southton Science Park, Chilworth, SO16 7QJ	This event is open to Q's only please email <a href="mailto:patient.safety@wessexahsn.net">patient.safety@wessexahsn.net</a> for more information
Tuesday March 20th 2018	Promoting Positive Practice (PPP) Event 3	1330 - 1700	Education Centre, E Level, Queen Alexandra Hospital, PO6 3LY	<a href="https://www.eventbrite.co.uk/e/promoting-positive-practice-portsmouth-tickets-37869912929">https://www.eventbrite.co.uk/e/promoting-positive-practice-portsmouth-tickets-37869912929</a>
Thursday April 19th 2018	Deterioration/Sepsis Network Meeting	1000 - 1630	Grant Thornton UK, 5 Benham Road, Southton Science Park, Chilworth, SO16 7QJ	Please email <a href="mailto:patient.safety@wessexahsn.net">patient.safety@wessexahsn.net</a> for more information
Friday April 20th 2018	Emergency Surgery Network Meeting	1000 - 1600	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	Please email <a href="mailto:patient.safety@wessexahsn.net">patient.safety@wessexahsn.net</a> for more information



This email has been sent on behalf of:

Robert Payne ([patient.safety@wessexahsn.net](mailto:patient.safety@wessexahsn.net)) - CSIP Project Lead, PSC  
Geoff Cooper ([Geoff.cooper@wessexahsn.net](mailto:Geoff.cooper@wessexahsn.net)) - Programme Manager, PSC

Lesley Mackenzie ([lesley.mackenzie@wessexahsn.net](mailto:lesley.mackenzie@wessexahsn.net)) - Programme Manager, PSC

Tracy Broom ([Tracy.broom@wessexahsn.net](mailto:Tracy.broom@wessexahsn.net)) - Associate Director, PSC

Contact us:

[@tracyPSC](#)

[@wessexPSC](#)

[@wessexAHSN](#)

Come and look at the PSC projects:

[wessexahsn.org.uk/programmes/21/patient-safety-collaborative](http://wessexahsn.org.uk/programmes/21/patient-safety-collaborative)

**Our mailing address is:**

Innovation Centre, 2 Venture Road, Chilworth, Southampton, SO16 7NP

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