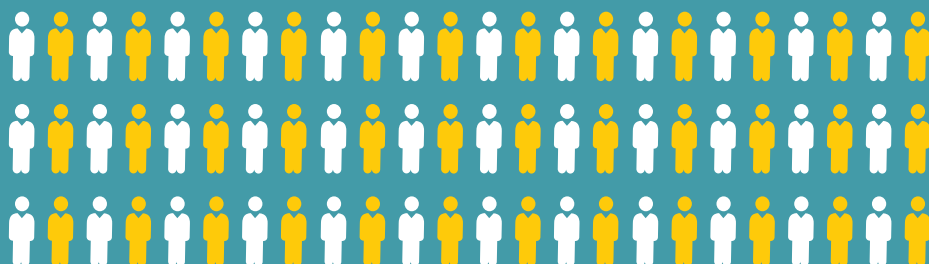


Farnborough Integrated Care (ICT)

The team supports and empowers people to maintain independence and control, and to manage multiple health and care conditions locally. They focus on the most vulnerable and complex patients in Farnborough. This service was delivered as part of the **Happy, Healthy, at Home Vanguard service**.

Clinicians and care professionals in this multidisciplinary team work closely together to provide wrap around care in a single coordinated care plan.



Team covers a population of **60,000** across **7** general practices



240

new patients supported in 2017/18



23

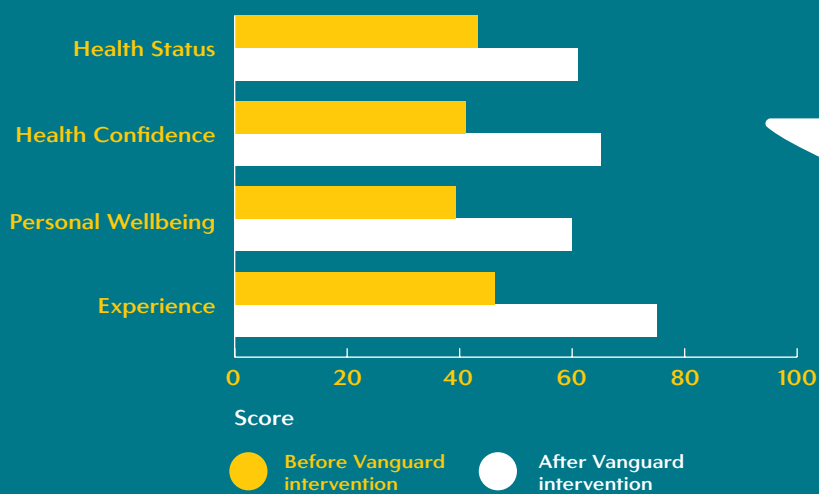
new patients referred to the team each month



Average active caseload of

33

Improvement in patient outcomes



Higher scores are always better – all 4 R-Outcome domains show improvement after intervention

Farnborough Integrated Care (ICT)



Interviews with patients and staff and case studies identified the value of effective multi-disciplinary health and care partnership working.



A range of impacts:

- reduced social isolation
- support for carers
- less demand on other services (eg. GP home visits)



Teamwork is key to success:

- strong belief in the value and benefit of the team
- empowered to work flexibly and autonomously for patient benefit



Emergency hospital activity rates showed:

- patients are referred soon after an activity rise
- following ICT support, patients have sustained lower emergency activity rates for the following 2 years.

