

# Farnham Integrated Care Team (ICT)

This is a multi-disciplinary team of health and social care professionals based in Farnham, providing a new model of care to patients, delivered as part of the **Happy, Healthy, at Home Vanguard programme.**

The team supports patients with highly complex health needs which require health services to work in an integrated way.

**These patients represent the top 2% of care needs in the health system.**

Launched in  
**2015**



Cared for **109** patients between July 2015 and December 2016



**40** patients currently on the team's caseload



**20** new referrals a month



**55%** reduction in A&E attendances



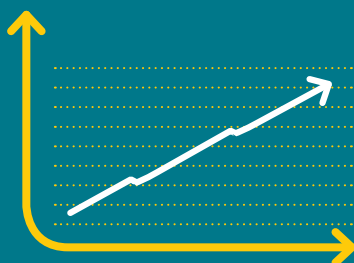
**45%** reduction in emergency hospital admissions



Estimated saving of **£300,000** in 2016



**Teamwork** is key to success



Patients report **improved health status, health confidence, personal wellbeing and experience** after being cared for by the ICT

**Patient case studies identified 4 themes. The team:**

- Is able to respond quickly
- Offers a joined-up response to patient care
- Regularly problem solves and uses initiative to best care for patients
- Had a positive impact on patients' lives

For more information visit [www.wessexahsn.org.uk](http://www.wessexahsn.org.uk) or email [enquiries@wessexahsn.net](mailto:enquiries@wessexahsn.net)

