

'Transfer of Care Around Medicines (TCAM) service', Southampton launch event & CPW Academy Meeting

TCAM from the hospital discharge team to community pharmacy is planned to launch from University Hospital Southampton (UHS) in September. **It is important ALL pharmacists book-in (from both within the city and the surrounding Hampshire areas) and attend this event as it represents an important milestone for pharmacies.**

It is likely that other local hospitals within our area will also adopt this in the near future, so please book-in and hear first hand from the Southampton team.

The meeting will provide service details including:

- Key benefits to patients, hospital and community pharmacy
- Best practice sharing from highly active NMS providers & example case studies to discuss and learn from
- Operational aspects including PharmOutcomes process
- Area Manager & Community Pharmacy team engagement

Community pharmacy and hospital pharmacy colleagues in Southampton have been working together with Wessex AHSN to try and improve care for recently discharged patients where it is thought there would be potential benefit of a further intervention. TCAM will be a new service which aims to ensure patients receive appropriate support from their community pharmacist soon after leaving University Hospital Southampton (UHS) by using PharmOutcomes to pass messages securely to and from the hospital and community pharmacy.

Hospital pharmacists will use PharmOutcomes to refer patients nearing discharge to the patients chosen local community pharmacy. Patient information will be sent electronically to the community pharmacy and will include: date of birth, postcode, NHS number, GP details and the discharge medicines list. A member of the community pharmacy team will then contact the patient ideally within three days to arrange for them to come in for a consultation. This visit may then result in the completion of a Medicines Use Review, New Medicine Service and/or other suitable services; such as repeat dispensing, home delivery, stop smoking, flu vaccination etc...

This is not itself a directly commissioned service, however can potentially lead to the important provision of other advanced or enhanced commissioned services by community pharmacies. Evidence has shown real benefits to patients receiving such interventions through reduced readmission rates back into hospital and improved health outcomes. The Pharmaceutical Journal has published an article about a similar scheme which you may wish to read: '[Hospital e-referral initiative boosts post-discharge MURs in community pharmacies](#)'.

To Book: Click on the following Eventbrite link to join us for the launch of this important service to ensure your team are engaged, prepared and ready to provide fantastic service for the referrals your team will shortly be receiving. <https://www.eventbrite.co.uk/e/transfer-of-care-around-medicines-tcam-tickets-36209792464>

The meeting is coordinated and organised by LPC / UHS / WessexAHSN

Event Date and Time:

12 September 2017 - 7:00pm - 9:30pm

Event Location:

Rose Road Association, Southampton SO16 5NA