

Step 3: Data and evaluation templates - Process measures

Process measures	Rationale for measure (add local context)	Baseline (what activity was like before intervention)	What does improvement / success look like?	Data Sources
Urgent community response time (average time)				
Number of patients requiring onward referral following assessment at home				
Number of patients identified as living with frailty (using the clinical frailty scale) utilising the service				
Number of Comprehensive Geriatric Assessments commenced / reviewed*				
Time taken to commence specialist assessment in patients own home				
Time taken to complete specialist assessment in patients own home				

*Visit [here](#) for further Frailty Screening and identification guidance and tools, and [here](#) for the Wessex Comprehensive Geriatric Assessment (CGA)