

Accessibility Statement

For the e-learning module entitled: 'Hydration in Older People: Training for community carers'

Introduction

The statement covers the hydration e-learning module, produced by Wessex Academic Health Science Network (AHSN) and Hampshire County Council. The e-learning module can be accessed through Health Education England's electronic learning for health (e-lfh) portal. For staff working within Hampshire County Council, the e-learning is also available directly through their PaCT portal.

Accessibility

We want as many people as possible to be able to access this e-learning. For example, this means you should be able to:

- Access the e-learning through any device, including computer, laptop, smartphone and tablet
- Navigate just by using a keyboard and mouse (or by touchscreen if accessing the module via a smartphone or table)
- Listen to most of the module using the pre-recorded voiceover
- Listen to the embedded video (Grandad's Story), which also includes subtitles
- Access a transcript for Grandad's Story from the Resources tab
- See guidelines on expected course length
- Experience continued use of plain English – we've made the content as simple as possible to understand, removing scientific jargon wherever possible
- Change the scale of all text and activities on the size of the window being used

Limits to accessibility

The interactive nature and rich user experience causes a conflict between offering it with high levels of engaging interactivity and reducing interactivity to make it accessible to everyone. We therefore know that some parts of the e-learning are not fully accessible:

- You cannot change colours and fonts
- The text will not reflow in a single column when you change the size of the browser window
- You cannot modify the line height or spacing of text
- There is no voiceover guiding you through the embedded Hydration Pledges form or the answer choices in the assessment

Feedback and contact information

If you need more information on this e-learning, please get in touch with the Wessex AHSN Healthy Ageing Team by email: healthyageing@wessexahsn.net and cc in the Malnutrition Task Force (email: enquiries@malnutritiontaskforce.org.uk). Please ensure you include 'hydration e-learning accessibility enquiry' in the subject box. We'll consider your request and get back to you within seven days.

Reporting accessibility problems with this e-learning

The Hydration e-learning module was published in July 2020 and is part of Wessex AHSN's Hydration at Home Toolkit. For more information about the Toolkit, please visit:

<https://wessexahsn.org.uk/projects/354/hydration-at-home-toolkit>

If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the contact details in the 'Feedback and contact information' section.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this e-learning's accessibility

Wessex AHSN and Hampshire County Council are committed to making its e-learning accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This e-learning is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. The exemption is Section 3.3 (input assistance) – as this section refers to website rather than e-learning specifically, this section has not been tested on the e-learning.

Non-accessible content

Please see compliance section above for details.

Non-compliance with the accessibility regulations

As mentioned above Section 3.3 has not been tested. However, as these regulations refer to websites, rather than e-learning, no plans have been made to test this or make changes.

Disproportionate burden

Testing Section 3.3 would be a disproportionate burden to fix. As already stated, this refers to e-learning rather than a website.

Content that's not within the scope of the accessibility regulations

Some of the PDFs and Word documents embedded in the resources section are essential to providing our services. For example, we have PDFs with information on and links to reputable sources of information about hydration in older people. These meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared in July 2020. It will be reviewed in July 2023.

This e-learning was last tested in July 2020. The test was carried out by Hampshire County Council's workforce development team.

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