

PSC Admin

From: Patient Safety Collaborative
<patient.safety=wessexahsn.net@mail74.atl11.rsgsv.net> on behalf of Patient Safety Collaborative <patient.safety@wessexahsn.net>
Sent: 29 June 2018 11:37
To: PSC Admin
Subject: CSQIP NEWS - UPDATE 31: Wessex PSC - Neonatal DadPad, RESTORE2 and other regional/national news



What is CSIP? - We are a growing community that connects individuals, teams and projects across health and care in the areas of innovation, quality improvement and patient safety. We currently have over 570 members across Wessex. CSIP is supported by the Wessex Patient Safety Collaborative (PSC).

What is Wessex PSC? - We work with individuals, teams and organisations to increase capability around safety improvement. We offer engagement in a series of projects and events targeting local and national areas of safety priority. We do this in partnership with patients and we encourage networking and sharing to support the spread of good practice across Wessex.

This Newsletter also supports the Wessex Q community hence the recent addition of Quality in the title. Two local communities linking to improve quality and patient safety.

Focus Topic



Introducing the Neonatal DadPad...



Being a new dad can be a difficult thing to come to terms with, but being the parent of a child in

this part of hospitalised care, requires practical information and advice on relevant matters,

emotions and problems, as well as a wealth of complex information to digest.

The idea for the [Neonatal DadPad](#) was conceived by Consultant Neonatologist Professor Minesh Khashu after recognising that there was a need for better communication and support for fathers of babies on neonatal units. It is thought to be the first resource of its kind in the world.

their partners as they each deal with their feelings and emotions; where to go to seek further help, support and information; and practical guidance on holding, handling, bonding with and caring for their premature baby.

It is hoped that the resource will become a valuable tool for fathers during this sensitive time, as well as a 'keepsake' book for the father, child and family, with spaces in which to record information, pictures and emotions.



Whilst this resource is aimed specifically at dads, the information within it is useful for both parents and is also a good adjunct for communication for neonatal unit staff.

The **Neonatal DadPad** was launched at the Neonatal Unit at Poole Hospital on 17th June 2018, Father's day.



For further information please contact Prof. Minesh Khashu at mineshkhashu@gmail.com or @mkrettiwt

Wessex News



What is a Spotlight? An opportunity for local staff to highlight their Quality Improvement/Patient Safety work and share the learning.

Call for Spotlight articles Email your article to us (up to 250 words) at patient.safety@wessexahsn.net and feel free to include links to further information and visuals.



Prompt recognition and escalation of the physically deteriorating resident is critical in ensuring good outcomes for sick people in care/nursing homes.

There are a number of unique healthcare challenges facing homes, including;

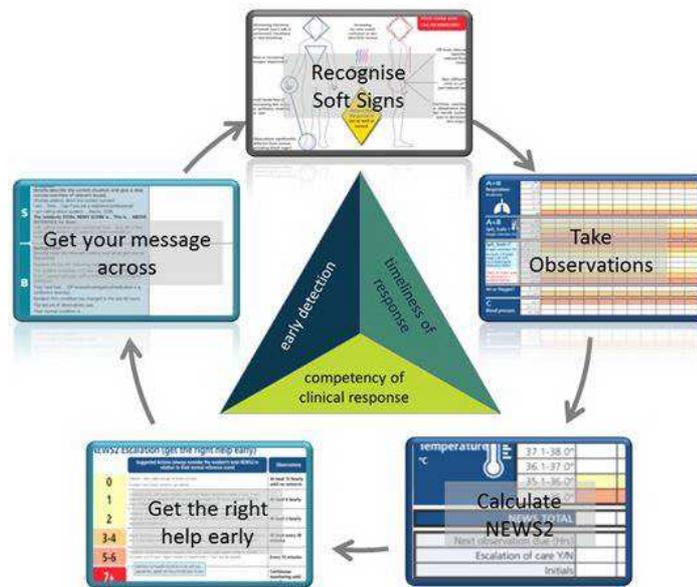
- The proportion of care that is provided by untrained carers

- The lack of available standardised assessment tools
- The complexity of recognising physical deterioration in residents with underlying health problems
- The difficulty in communicating effectively with multiple healthcare providers when escalating concerns (e.g. NHS111, Out of Hours, GP's).

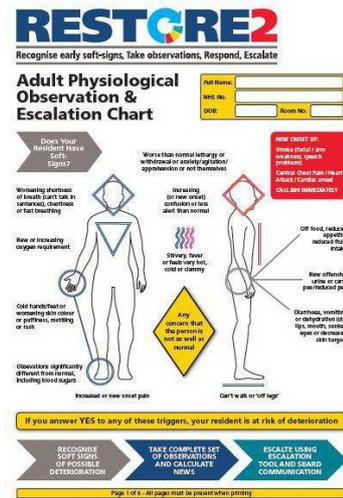
West Hampshire CCG along with the WAHSN has developed an evidenced-based assessment and escalation tool specifically for care/nursing homes based on the National Early Warning Score2 called RESTORE2.

RESTORE2 stands for Recognise Early Soft Signs, Take Observations, Respond, Escalate.

RESTORE2 has four sections to help any member of staff to help any member of staff to identify residents at risk of physical deterioration;



- A 'soft signs' of deterioration section to assist carers to recognise potentially sick residents so they can alert senior staff for a clinical opinion
- A National Early Warning Score2 observation chart
- An escalation pathway based on appropriate responses to levels of sickness
- An emergency SBARD (Situation-Background-Assessment-Recommendation-Decision) communication tool to ensure effective, timely communication.



During evaluations, case studies have shown RESTORE2 to be effective in supporting staff to recognise deterioration with some evidence of avoided admission or shorter length of stay for appropriate admissions. Formal quantitative evaluation of the tool continues but qualitative feedback from carers indicates that:

- 100% of users said that the tool had helped them achieve earlier **escalation** of their concerns

- 100% of users felt that the tool had helped to achieve earlier **intervention** from GP's, Out of Hours or the Ambulance Service
- 25% of staff who escalated residents using the tool would not have done so without it.
- RESTORE2 is free for all users and a training and roll out package will be available shortly.

For further information please contact Matthew Richardson at matthew.richardson2@nhs.net

The Healthy Ageing Programme has worked with the Strategic Clinical Network and Frank Design to develop [the Healthy Ageing Line](#), as part of [Wessex Health Lines](#).

The ageing population is widely recognised as one of the biggest challenges for our future. The AHSN's Healthy Ageing Programme focuses on opportunities to slow the onset of, and reduce the severity of, frailty through innovation and the rapid spread of evidenced best practice.

The Healthy Ageing Timeline **is a visual representation of projects in place in Wessex**. This repository will serve as a resource for individuals and organisations collaborating to improve healthy ageing care in Wessex.

If you have a project or initiative that you would like to see included on the timeline, either access [the Healthy Ageing Line](#) and 'Add a Project' via the button in the banner at the top on the screen or email healthyageing@wessexahsn.net, and ask for a template for the timeline for you to enter the details in to.

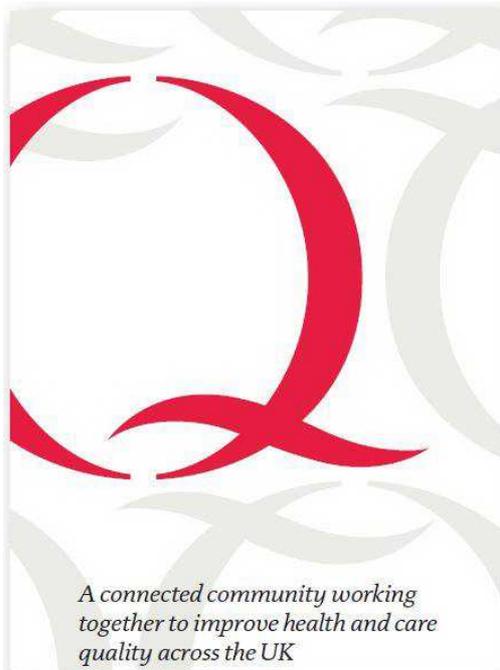


New [video](#): introducing the primary care demonstrator sites

In [our new video](#), we introduce the Wessex primary care demonstrator site programme, which focuses on conducting pragmatic, reasonably rapid (within a year) yet robust trials of packages of innovations that offer the opportunity to fundamentally improve outcomes and efficiency of clinical services.

[We hear](#) from one of our associate directors, Rachel Dominey; Hampshire GP Dr Anthony Leung; and the CEO of Southampton-based healthcare innovation company, xim, Laurence Pearce.

National News



Opportunities to join the Q community are open from 14 June 2018

Q is an initiative connecting people who have health and care improvement expertise across the UK. It is being led by the Health Foundation and supported and co-funded by NHS Improvement..

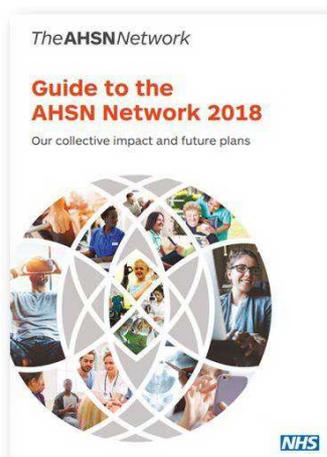
The Q community is made up of a diverse range of people including those at the front line of health and social care, patient leaders, managers, commissioners, researchers, policymakers, and others.

Those interested in joining Q will need to demonstrate knowledge and experience of using different approaches and methodologies to improve the quality of health and care and reflect on how you might benefit and contribute to the community.

More information about Q can be found at q.health.org.uk.

AHSNs relicensed as key innovation arm of the NHS

NHS England has committed to the long-term future of [England's AHSNs](#) (including the PSCs), as part of a 10-year vision to drive health innovation and stimulate economic growth. The NHS England Board meeting formally approved a new five year licence for the 15 AHSNs, with an option to roll this on for a further five years to 2028. [Read the full story here.](#)



[A new guide to the AHSN Network](#) was published last week, detailing the impact to date of England's [15 Academic Health Science Networks](#) (AHSNs), as well as outlining future plans for the years ahead. [The report](#) highlights the collective achievements of the AHSNs so far, which include:

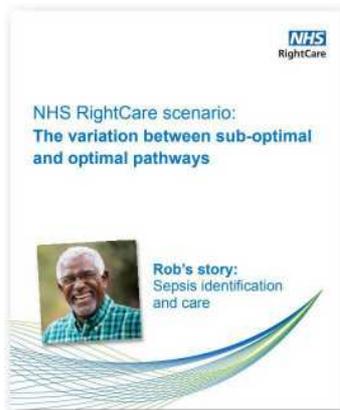
- **Over 22 million patients benefited from AHSN input**
- **Over £330 million leveraged by AHSNs to improve health and support NHS, care and industry partners**
- **Over 330 innovations introduced through AHSN influence**
- **Over 500 jobs created**
- **Hundreds of commercial innovators supported**

- Over 11,000 locations developing innovations supported by AHSNs

[Read the full story and report here.](#)



Talking with strangers; people's greater willingness to confide in weak ties rather than strong ties. From BBC4 - a [30 minute piece](#).



NHS RightCare scenarios

[This sepsis scenario](#) is part of a [series](#) of NHS RightCare scenarios to support local health economies – including clinical, commissioning and finance colleagues – to think strategically about designing optimal care for people (and their carers) with high impact conditions.



[Tickets are now available for TEDxNHS 2018](#) - we're embarking on a new chapter, recalling revolutionary beginnings, reconciling present imperfections, and rising to a future of infinite possibilities. On 21st August, we're 'Shaping Our Legacy' - visit www.tedxnh.com.

Wessex PSC Events



Patient Safety Collaborative upcoming events

Date	Event	Time	Venue	Registration Information
Thursday July 12th 2018	Deterioration/Sepsis Network Meeting	1000 - 1630	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	Please email patient.safety@wessexahsn.net for more information
Monday July 23rd 2018	Safety Culture Programme (Community/Mental Health)	0900 - 1600	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	https://www.eventbrite.co.uk/e/safety-culture-programme-communitymental-health-trust-tickets-45339864756
Thursday September 13th 2018	Deterioration/Sepsis Network Meeting	1000 - 1630	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	Please email patient.safety@wessexahsn.net for more information
Friday September 21st 2018	Emergency Surgery Network Meeting	1000 - 1600	Conference Room 4A/B, Innovation Centre, 2 Venture Rd, Chilworth, SO16 7NP	Please email patient.safety@wessexahsn.net for more information
Tuesday October 9th 2018	Wessex CSIP Safety, Quality and Improvement Conference	TBC	Novotel, 1 West Quay Rd, Southampton SO15 1RA	Please email patient.safety@wessexahsn.net for more information
Tuesday October 16th 2018	Wessex Maternal & Neonatal Learning System Meeting	0900 - 1400	Southampton Science Park Conference Centre, 3 Venture Road, SO16 7NP	Please email patient.safety@wessexahsn.net for more information



This email has been sent on behalf of:

Robert Payne (patient.safety@wessexahsn.net) - CSIP Project Lead, PSC
 Geoff Cooper (Geoff.cooper@wessexahsn.net) - Programme Manager, PSC

Lesley Mackenzie (lesley.mackenzie@wessexahsn.net) - Programme Manager, PSC

Tracy Broom (Tracy.broom@wessexahsn.net) - Associate Director, PSC

Contact us:

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[@wessexAHSN](#)

Come and look at the PSC projects:

wessexahsn.org.uk/programmes/21/patient-safety-collaborative

Our mailing address is:

Innovation Centre, 2 Venture Road, Chilworth, Southampton, SO16 7NP

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