Critical Path Flow Chart – Telehealth

Terms of Reference (ToR)
- S Central & W Commissioning Support Unit (CSU)
- Wessex AHSN

Lessons learned
- Wirral, Aydae, S’hampton

HiIoW governance structure
- Workforce
- Validate no of care homes in scope
- Estates – find location
- Options appraisal

Tools – options review
1. MS Teams
2. Modality
3. Osdoc
4. Whizhan

Finance model

Clinical pathway designs
- SCAS
- SOP
- Onward referral

Comms Plan
- Core, CCG, acute, patient, care homes, AHSN, other partners

Validate no of care homes in scope

Data set clarification

Opportunities Innovations – Lifelike, CHIE dev

Digital funding (software)

PhL
NHUC
EMIS
AADAstra

BI + contracting

Procurement (see inventory of hardware & WiFi)

Configure test, training

GO-LIVE

Future cost model sustainability

Capture benefits

Care home pre-requisites
- "Standards Met"
  1. NHS.net
  2. RESTORE2
  3. Respect

Inventory of hardware + connectivity in care homes

Preparation
Cost
Procurement

Better Care funding + digital support for care homes

CQC Quality, KPIs

Marketing

Decision