

Farnham Integrated Care Team (ICT)

This is a multi-disciplinary team of health and social care professionals based in Farnham, providing a new model of care to patients, delivered as part of the **Happy, Healthy, at Home Vanguard programme.**

The team supports patients with highly complex health needs which require health services to work in an integrated way.

These patients represent the top 2% of care needs in the health system.

Launched in
2015



Cared for **109** patients between July 2015 and December 2016



40
patients currently on the team's caseload



20
new referrals a month



55%
reduction in A&E attendances



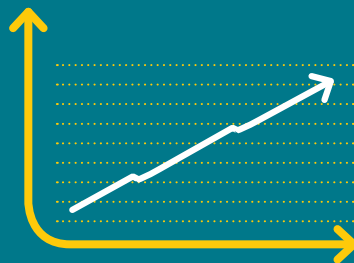
45%
reduction in emergency hospital admissions



Estimated saving of
£300,000
in 2016



Teamwork
is key to success



Patients report **improved health status, health confidence, personal wellbeing and experience** after being cared for by the ICT

Patient case studies identified 4 themes. The team:

- Is able to respond quickly
- Offers a joined-up response to patient care
- Regularly problem solves and uses initiative to best care for patients
- Had a positive impact on patients' lives

For more information visit
www.wessexahsn.org.uk or email
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