

## Question examples of patient experiences/surveys developed by Wessex pilot sites

### Taken from a large “hot hub” pilot site (delivered via survey monkey):

1. How would you rate your experiences of attending the “pilot site name” today? (*very poor, poor, fair, good, excellent*)
2. How would you rate the manner of the clinician you interacted with? (*very poor, poor, fair, good, excellent*)
3. How would you rate the treatment or advice you were given today? (*very poor, poor, fair, good, excellent*)
4. All of the GP practices are working closely together to provide this service, so today you may have seen a clinician who isn't from your local surgery. What do you think of the idea of practice working together to provide a shared service? (*very poor idea, poor idea, fair idea, good idea, excellent idea*)
5. How likely are you to recommend this service to friends and family if they need similar care? (*very unlikely, unlikely, somewhat unlikely, neither likely nor unlikely, somewhat likely, likely, very likely*)

### Taken from a local GP pilot (delivered over the phone):

1. Did you find the monitoring helpful (yes/no)
2. Did you know when to seek help (yes/no)
3. Did you have any difficulties when using the monitoring diary (yes/no)
4. Any other comments (free text)