

North East Hampshire and Farnham Happy, Healthy, at Home

Selected in 2015 as a Primary and Acute Care System Vanguard to provide care to the local people by taking responsibility for delivering a full range of primary, community, mental health and hospital services

Three programme aims:

1

Improved support to stay well



The Vanguard has supported a large number of people in new ways:

50,000

patient contacts and interventions in

23 new services

2

Joined up, accessible, local care



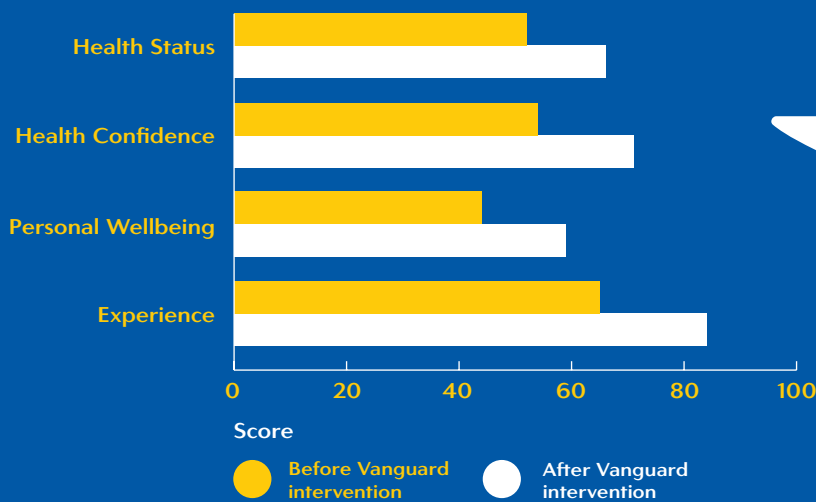
3,300

patient reported outcomes demonstrated significant improvements in how patients feel about their health status, confidence and wellbeing

3

Specialist integrated care in the community when needed

Improvement in patient outcomes



Higher scores are always better - all 4 R-Outcome domains showed improvement after intervention

Evaluation partners



530

staff from the new care model teams and primary care reported outcomes, which identified:



15%

improvement in experience*

15%

improvement in work wellbeing*

8%

increase in their recommendation as a place to work



From the second year of the programme there was a significant reduction in the trend of emergency admissions

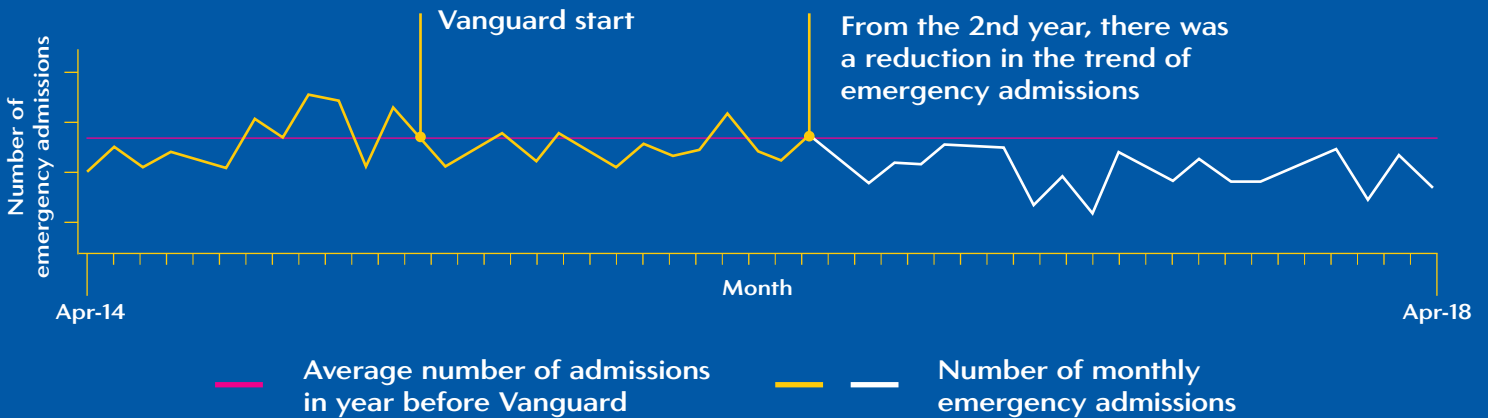


Qualitative interviews and case studies found positive benefits for patients, staff and the system



The evaluation highlighted the importance of allowing time to establish new teams and ways of working. GP engagement was a key ingredient in successful delivery

Emergency admissions trend^



All evaluation reports can be downloaded at www.northeasthamphshireandfarnhamccg.nhs.uk/about-the-ccg/happy-healthy-at-home/achievements



Evaluation partners



@WessexAHSN
wessexahsn.org.uk



Wessex
Academic Health
Science Network

Based on the findings of the Summative Evaluation Report, published September 2018 ^ - Graph for illustrative purposes only, and not mathematically correct
* - Demonstrating statistically significant improvements in staff R-Outcomes