

Wessex

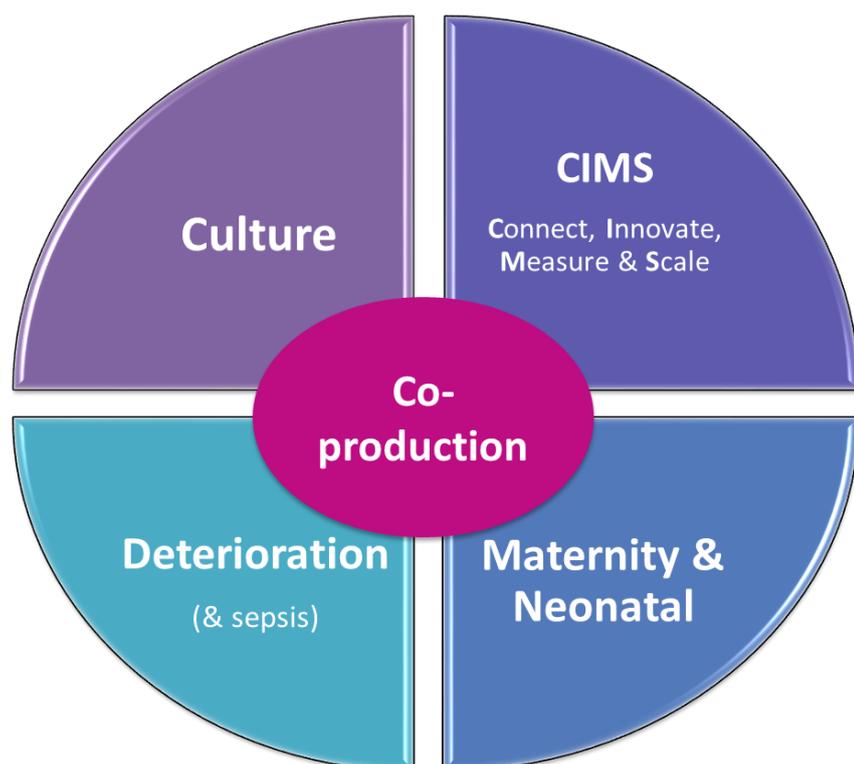
**Patient  
Safety  
Collaborative**

## Connecting and sharing across Wessex to improve patient safety

### Wessex Patient Safety Collaborative (PSC).

Wessex PSC is one of 15 Collaboratives across England borne out of Professor Don Berwick's 2014 report "A Promise to Learn – a commitment to act". This report called for the NHS:

**“to become, more than ever before, a system devoted to continual learning and improvement of patient care, top to bottom and end to end.”**



For more information please contact the PSC team:

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<http://wessexahsn.org.uk/programmes/21/patient-safety-collaborative>

@wessexpsc

@tracypsc @lesleypsc

#saferwessex

Wessex PSC works with patients and partners (national and local) to increase capability in relation to patient safety and quality improvement by:

- Engagement through structured quality improvement initiatives and projects
- Building system-wide capability by connecting, sharing, learning and adapting
- Supporting local systematic spread of quality improvement outcomes
- Networking between the AHSNs and their partner organisations and stakeholders to ensure the optimal spread of locally developed solutions & interventions
- Active contribution to national sharing and learning

# Wessex Patient Safety Collaborative projects

## Our Networks and Communities



The **Wessex Deterioration and Sepsis Network** supports staff working to reduce avoidable harm and enhance the outcomes and experience of deteriorating patients across England by improving the reliability of recognition, response and communication. The network connects staff to enable the sharing of process/outcome data, knowledge, projects, progress, resources and learning and is open to individuals and teams across Wessex.



The **Wessex Emergency Surgery Network** connects staff, building relationships to share, learn and influence in order to improve safety for our patients. The network is open to staff of all grades working across the Emergency Surgery pathway. This includes surgeons of all specialities, anaesthetists, theatre nurses and ODPs, ward and Quality Improvement (QI) staff, including trainees and students. We welcome individuals and teams to the network which meets 2-3 times a year.



The **Wessex Emergency Department Network** meets regularly at different Emergency Departments [ED] and provides an opportunity for staff to connect, share best practice, learn from each other and gain the support of peers. There is a focus on using the new **ED Checklist**. The network is open to all grades and professions, individuals or teams working in or alongside EDs.



The **Wessex Maternity and Neonatal Safety Community** members include individuals, organisations and networks across Wessex; midwives, neonatologists, obstetricians and key people within the Maternity Clinical Network and Local Maternity Systems. Our aim is to support the national NHSI Maternity/Neonatal Collaborative and this work includes developing a Community of Practice, supporting culture survey debriefing and providing QI support at a Trust level, to reduce avoidable harm to women and their babies. We are also supporting 2 Wessex wide networks around **maternal medicine** and **intra-partum care**.



The **Wessex Community of Safety and Improvement Practice (CSIP)** is a network that offers the opportunity to connect individuals and projects across health and care in areas of innovation, quality improvement and patient safety. The annual conference and the monthly newsletter offer an opportunity to share and learn together. Members based in Wessex also get the option to access 'LIFE' a networking website aimed at supporting improvement work, which includes measurement for improvement using run charts.



**Q** connects people skilled in improvement across the UK, making it easier for people to share ideas, enhance their skills and make changes that bring tangible improvements in health and care. Wessex PSC supports the work of the 125 Wessex Qs by facilitating networking and sharing events to progress quality improvement and patient safety work across Wessex. Q members also have access to national resources including Special Interest Groups, WebEx, event, visits and each other!



## Our Quality Improvement Programme (QIP) and Hub

**Human Factors and Ergonomics** is a key national focus. The PSC hosts short events designed for staff across healthcare from ward to senior leaders and from hospital to primary care, to explore the principles of Human Factors and Ergonomics. Please see our website for details of future events.



**Promoting Positive Practice** is a series of half day events designed to support staff to explore how to develop an open culture where high quality compassionate care can further flourish. The events offer an opportunity to share practical experiences of developing a positive culture in healthcare, as well as exploring the principles of Safety II and Appreciative Inquiry. Sessions are suitable for everyone, from front line staff to senior leaders, working in any healthcare setting. Please see our website for details of future events.



This **Quality Improvement Science** foundation level course provides a free introduction to Quality Improvement Methodologies. The on-line course is designed for people new to QI or as a basic refresher, and introduces the 'Model for Improvement' and some practical improvement tools. Progress is assessed by a number of short quizzes and a certificate can be printed on completion.



The **Quality Improvement Hub (QI Hub)** is a web based portal making the QI science "evidence base" easily accessible to people looking for practical assistance with QI projects, or who are simply interested in developing their understanding of QI Science. The QI Hub includes training material and resources from exemplar sites including many of the Royal Colleges, Academic Health Science Networks, NHS organisations and includes material from the (US) Institute of Healthcare Improvement (IHI).

## Other key areas of work



The **Primary Care Project** brings together primary care staff, patients, CCGs, NHSE, STPs and other key partners to focus on patient safety. The **Primary Care Forum** identifies quality improvement tools/resources and shares best practice in relation to incident reporting and system learning. The team has developed a **Safer Practice Framework** for practices to assess the maturity of their systems and process and an **Adult Patient Transfer Summary** to support safe transfer from general practice. Both are currently being tested and if you would like to be involved please contact us to discuss.



**ScaleUp4Safety** supports teams to scale up patient safety projects with a **Scale Up Template** and a dedicated resource. Wessex PSC are supporting 5 teams this year, whilst testing the template, working on patient safety scale up projects in the culture and deterioration areas.



The **Patient Safety Support Fund (PSSF)** is designed to support Wessex NHS and Social Care organisations, networks and project teams to start or progress projects focused on improving patient safety. 13 projects have been supported by the fund and are delivering improved care to patients.