

Telemedicine for Care Home Resources

Below are links to online resources that will help you deliver your telemedicine for care homes service. The Wessex AHSN Telemedicine for Care Home website also has a comprehensive list of resources that can be downloaded and adapted. <https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes>

Name of resource	Type of resource	Brief summary of resource	Developed by	Online link
Video consultations in Care Homes	Powerpoint presentation	Guidance for Care Homes and video consultations awareness	NHS England/Improvement	https://wessexahsn.org.uk/img/projects/Video_Consultation_Awareness_for_Care_Homes%20(1).pdf
Stakeholder Matrix	Downloadable resource	Template to help identify key stakeholders in developing a telemedicine for care home service	NHS Networks	https://www.networks.nhs.uk/nhs-networks/qipp-urgent-care-gp-dashboard/documents/test-1/clinical-metrics/communications/stakeholder%20map%20template.xlsx/view
Stakeholder analysis	Downloadable document and template	Useful guide to identify key stakeholders and level of influence	NHS Improvement	https://improvement.nhs.uk/documents/2169/stakeholder-analysis.pdf
Web based platforms which offers video service calls	Online resources	Latest advice and tools	NHS Digital	https://www.nhsx.nhs.uk/covid-19-response/technology-nhs/web-based-platform-which-offers-video-calls-services/
Training information for care homes	Downloadable posters	A group of care home researchers from two National Institute of Health Research Applied Research Collaborations (NIHR ARC) responded to a request for support from Care Home Managers for information about eight topics relevant to care home staff during the pandemic.	National Institute of Health Research	https://arc-eoe.nihr.ac.uk/covid-19-projects-innovations-and-information/covid-19-resources-training-information/top-tips

Restore2™	Web page with downloadable resources	Comprehensive set of resources developed by Wessex AHSN Patient Safety Collaborative and West Hampshire CCGs, including downloadable information, videos and guidance	Wessex AHSN – Patient Safety Collaborative	https://wessexahsn.org.uk/projects/329/restore2
Acute Telemedicine Possible Scenarios	Example scenarios	Example acute telemedicine pathway template	Wessex AHSN	https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes
Critical Care Flow Chart Telehealth	Example pathway	Example pathway for use for system discussions	Wessex AHSN	https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes
Telemedicine for Care Homes	Webpage	Summary of Hampshire Hospitals Foundation Trust and West Hampshire CCGs Telemedicine Service	Wessex AHSN	https://westhampshireccg.nhs.uk/telemedicine-for-care-homes/
Telemedicine Pathways	Example Pathways	Example pathway for use for system discussions	Wessex AHSN	https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes
Telemedicine Awareness Slides	PowerPoint presentation	Training materials for Care Homes to support the launch of Hampshire Hospitals Foundation Trust and West Hampshire CCGs Telemedicine Service	Wessex AHSN	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/04/Care-Home-Telemedicine-Awareness-Slides-16042020-CD-SR-RW.pdf
Telemedicine Leaflet	Downloadable leaflet	Information leaflet for stakeholders support the launch of Hampshire Hospitals Foundation Trust and West Hampshire CCGs Telemedicine Service	Wessex AHSN	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/04/Telemedicine-Leaflet-FINAL.pdf
Telemedicine booklet	Downloadable booklet	Booklet for stakeholders support the launch of Hampshire Hospitals Foundation Trust and West Hampshire CCGs Telemedicine Service	Wessex AHSN	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/04/HFFT-Telemedicines-Booklet-version1-09042020.pdf
Frequently asked questions	Downloadable resource	Frequently asked questions document developed to support the the launch of Hampshire Hospitals Foundation Trust and West Hampshire CCGs Telemedicine Service	Wessex AHSN	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/05/Frequently-asked-questions-1.docx
Telemedicine for Care Homes: A Strategic Scoping guide	Downloadable resource	A resource for Sustainability Transformation Partnership (STPs), Integrated Care Systems (ICS) and Clinical Commissioning Groups (CCGs)	Wessex AHSN	https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes

Telemedicine for Care Homes: A Strategic Implementation Guide	Downloadable resource	A resource for Sustainability Transformation Partnership (STPs), Integrated Care Systems (ICS) and Clinical Commissioning Groups (CCGs)	Wessex AHSN	https://wessexahsn.org.uk/projects/371/telemedicine-in-care-homes
Remote NHS Teams Implementation Pack	Downloadable document	Guidance of implementing NHS Teams	Wessex AHSN	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/04/Remote-NHS-Teams-Implementation-Pack.docx
Overview of the telemedicine service - context	Video	Recorded session of training provided to Care Homes April 2020 – Part 1	Wessex AHSN	https://vimeo.com/414334296
Restore2™ future wishes and Advanced Care Plan	Video	Recorded session of training provided to Care Homes April 2020 – Part 2	Wessex AHSN	https://vimeo.com/414334894
Infection Prevention and Control	Video	Recorded session of training provided to Care Homes April 2020 – Part 3	Wessex AHSN	https://vimeo.com/414335347
How to upload the electronic ReSPECT form into EMIS	Guidance	Guidance on uploading the electronic ReSPECT form into EMIS.	West Hampshire CCG	https://westhampshireccg.nhs.uk/wp-content/uploads/2020/04/A-Instructions-of-how-to-upload-the-electronic-ReSPECT-Form-onto-EMIS.docx

Updated 15/7/2020