

The Vale PCN Quality Improvement Project

Problem statement:

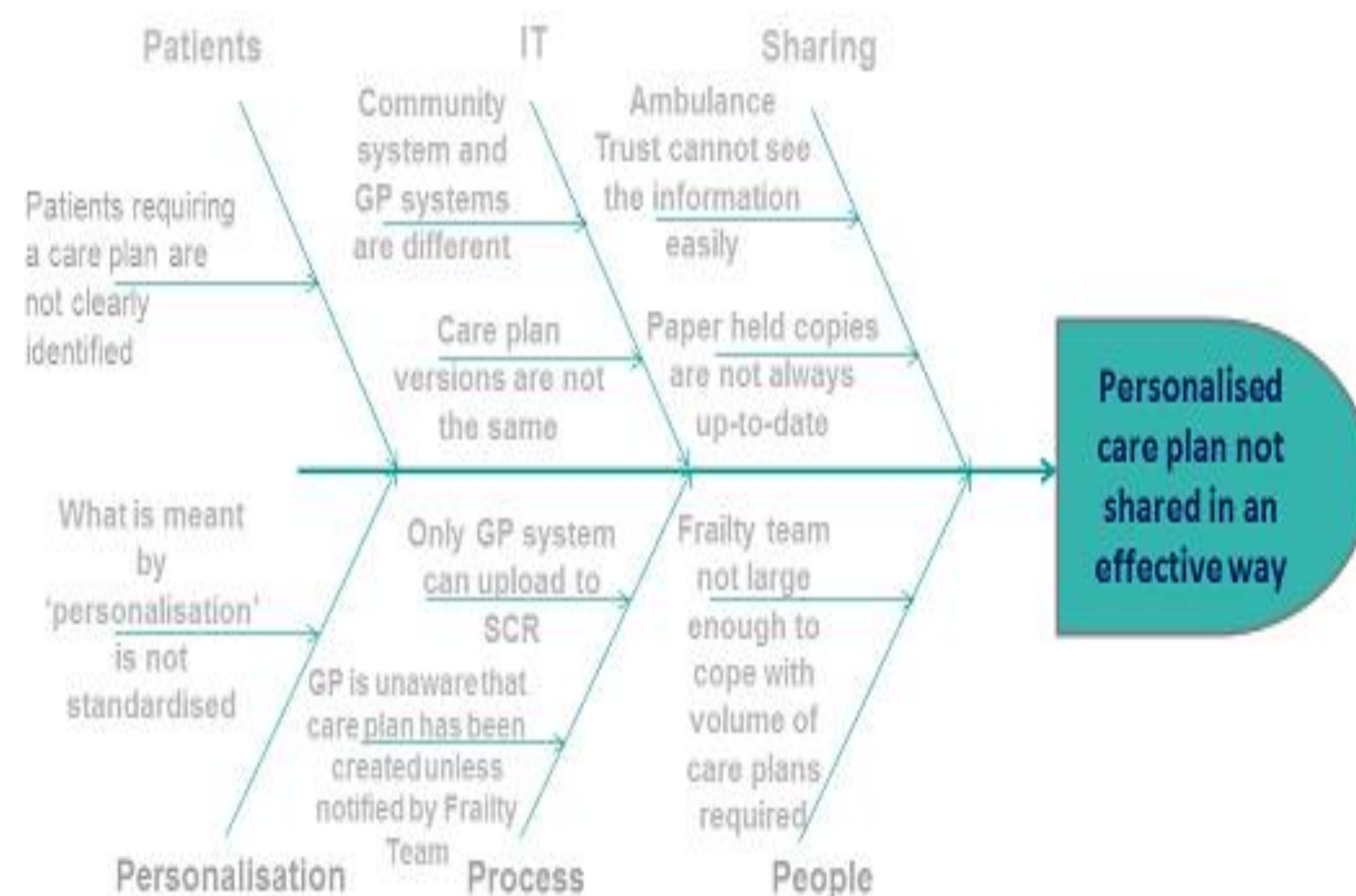
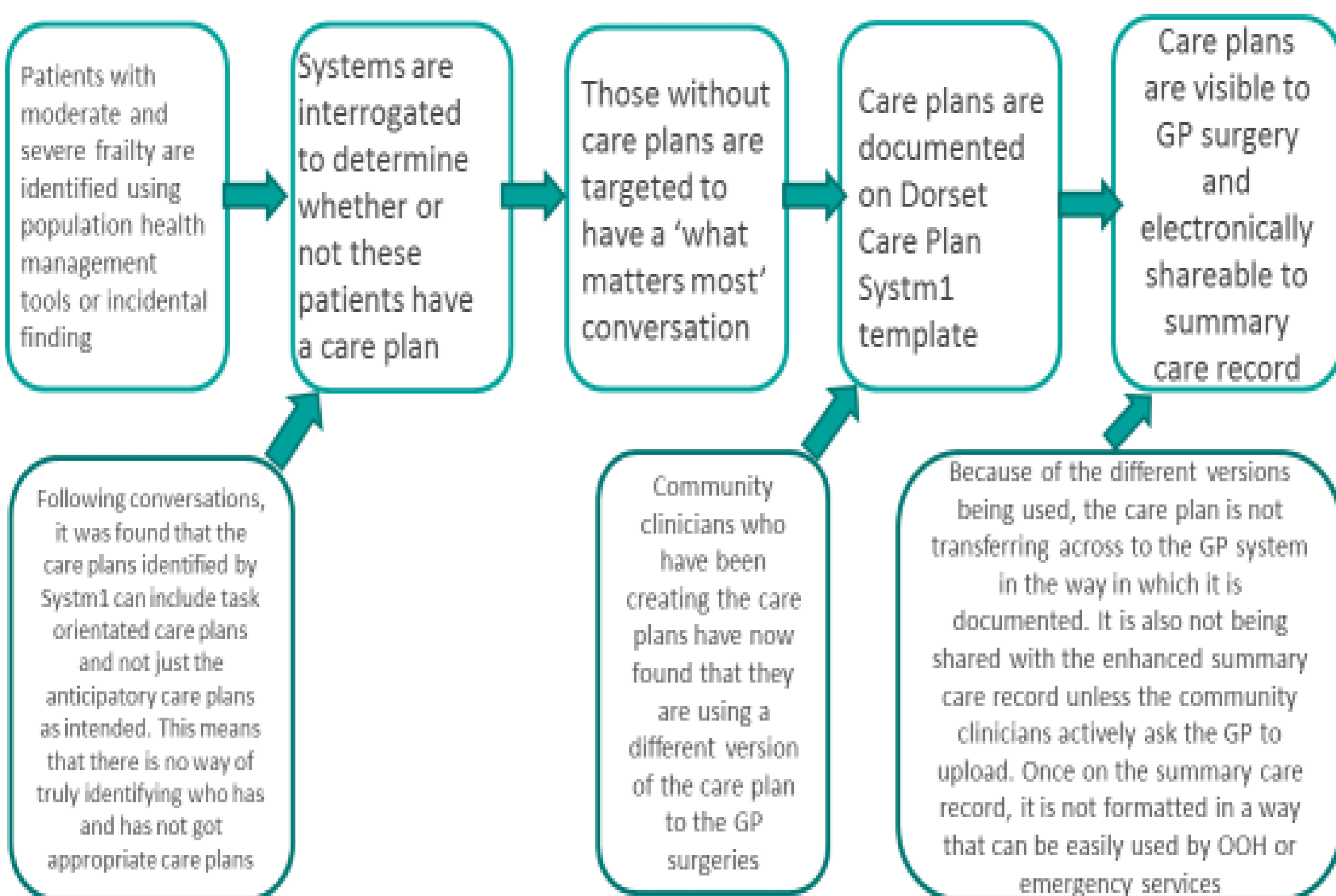
The population is aging and becoming more complex
+
This means that people are at more risk of having inappropriate hospital admission
+
People will feel like the care that they receive is not personal to them

“As you age, we will shape your care around what matters most to you”

Process map



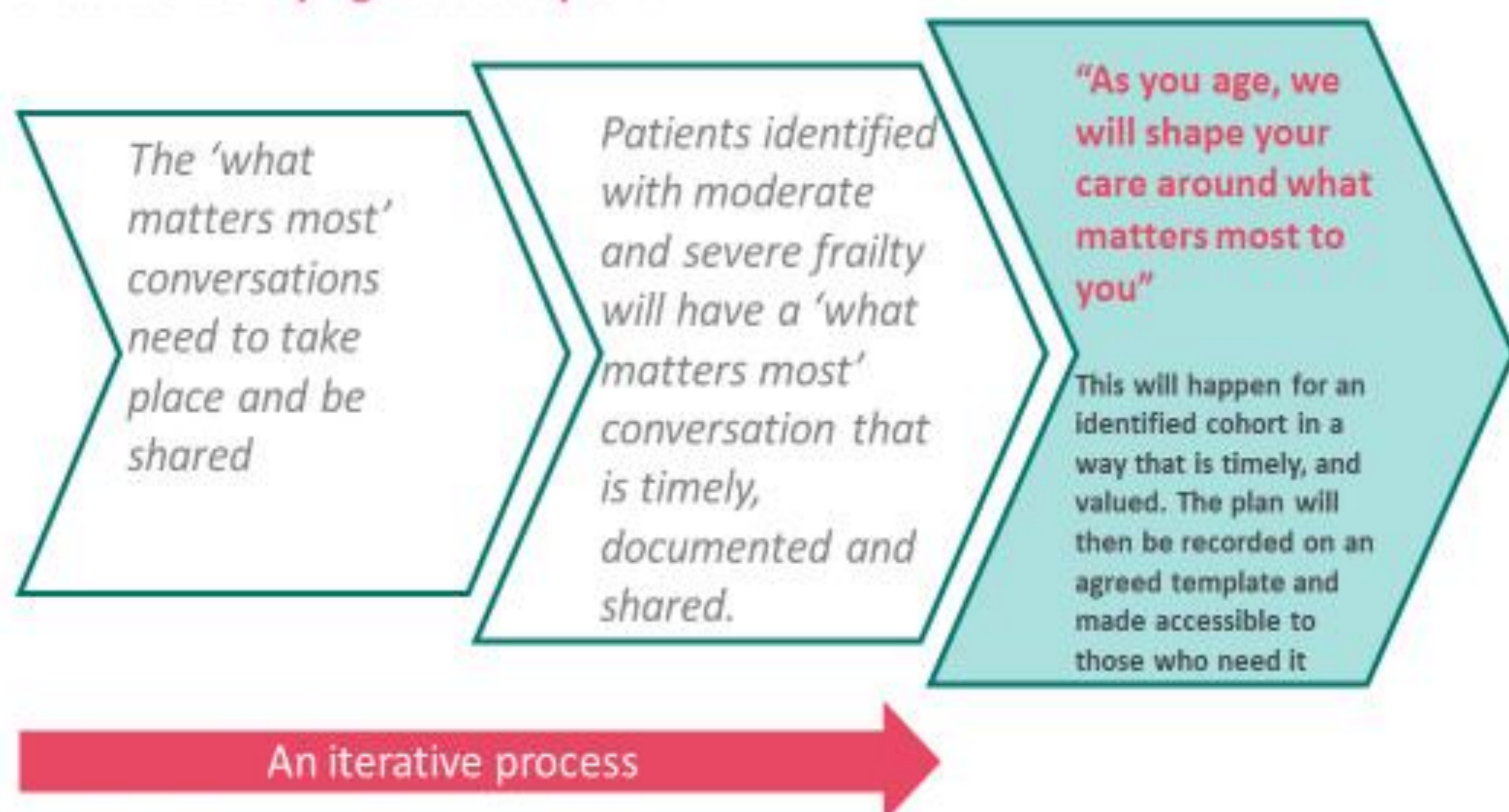
Fishbone diagram



Aim statement



What are we trying to accomplish?



Here is a short video of me discussing our plan and actions for the next 90 days:

<https://youtu.be/YLP-5fbopl8?t=267>