As you age, we will shape your care around what matters most to you

Problem statement:
The population is aging and becoming more complex

This means that people are at more risk of having inappropriate hospital admission

People will feel like the care that they receive is not personal to them

Process map

Fishbone diagram

Aim statement

Here is a short video of me discussing our plan and actions for the next 90 days:

https://youtu.be/YLP-5fbopl8?t=267