

Organisational audit review toolkit Wessex AHSN Acute Frailty Audit (WAFA)

The Wessex AHSN Acute Frailty Audit Organisational toolkit will support your **review of the 2021 NHS Benchmarking Network Managing Frailty Return** and the **2021 Wessex Acute Frailty Audit**. It is not a prescriptive toolkit; we would actively encourage you to review the data in a way that meets your organisational approach. Use the toolkit to prompt local discussions and to help with prioritising your local service improvement projects.

The toolkit contains:

A. Data checklist

B. Preparation checklists for reviewing data and final collaborative event presentation (including hints and tips)

A. Data checklist

We will send you copies of the following after the event:

- 3rd March 2022 presentation slide deck
- High level Wessex AHSN Acute Frailty Audit findings
- Your organisations 2021 Wessex Acute Frailty Audit findings including:
 - Wessex summary
 - Organisational summary

You should already have copies of the following:

- Your organisations 2021 NHS Benchmarking Network Managing Frailty Audit findings
- [NHS Benchmarking – Managing Frailty in acute settings, national report](#)
- [NHS Benchmarking – Managing Frailty in acute settings, Wessex report](#)
- [NHS Benchmarking – Managing Frailty in acute settings, Compendium of best practice](#)
- [NHS Benchmarking - Wessex NHS Benchmarking Network Infographic](#)

If you do not have access to the above, please contact healthyageing@wessexahsn.net

B. Preparation checklists for reviewing data and final collaborative event presentation

1. Hints and tips to getting the best out of the audit data within your organisation

1.1 Agree a date to review the information, this may be through a workshop or a series of conversations **before 25 March 2022** where possible.

Suggested representation might include:

- a. Executive sponsor for frailty within your organisation
- b. Medical Director
- c. Transformational Lead
- d. Service/ Operational Lead
- e. Clinical Lead for Frailty
- f. Geriatrician / Advanced Nurse Practitioner
- g. Digital Lead
- h. Information Analyst

The above list is not exhaustive, we encourage organisations to invite relevant colleagues who will be able to help shape the action plan and deliverables. **Please let us know if you would like Wessex AHSN representation** at a workshop or to facilitate local conversations.

1.2 Review the Wessex Acute Frailty Audit and NHS Benchmarking Network data individually before attending further conversations / a workshop noting areas of celebration, interest, concern, and opportunity*. Use both of our hints and tips to help analyse the data.

***30-minute drop-in sessions 9 March 2022 with NHS Benchmarking Network and Wessex AHSN** can be booked to help analysing and interpreting your data as well as provision of hints and tips!

2. Hints and tips to consider during your review / workshop session

- 2.1. Attend a 30-minute **drop-in interpreting and analysing data session, 9 March 2022** with NHS Benchmarking Network and Wessex AHSN, email healthyageing@wessexahsn.net to book a slot
- 2.2 Identify the **top three findings that surprised** you as an organisation? Why was this the case?
- 2.3 Identify **two outputs** from each of the audits that made you **feel proud**

3. Hints and tips for identifying service improvement projects and best practice

- 3.1. Identify **frailty projects already in development** and capture next steps
- 3.2. Discuss the **potential of new innovative service improvement projects** for frailty within your organisation
- 3.3. Is there **any best practice** that can be shared or learnt from others? How **can Wessex AHSN help?**
- 3.4. From the data, can you **identify 3-5 service improvement projects** to improve the health and wellbeing of individuals living with frailty?
- 3.5. Using the **prioritisation matrix**, is there a project that would benefit from **Wessex AHSN support/Wessex wide approach?**

4. Checklist in preparation for feedback event 30 March 2022

- 4.1 **Populate** the high-level [Service Improvement Action Plan Template](#) (Appendix 1) for your organisation with developing projects and potential frailty related new service improvement projects
- 4.2 **Use the** [Prioritisation Matrix Template](#) (Appendix 2) to help identify 1-2 projects you would like considered at the final feedback event 30 March 2022
- 4.3 **Identify a colleague** from within your organisation to **feedback at the final event 30 March 2022**
- 4.4 **Read the best practice guidance** in delivering an [Elevator Pitch](#) (Appendix 3) and **prepare for a 2- minute presentation** for the final collaborative event 30 March 2022
- 4.5 **Send a copy your** [Service Improvement Action Plan](#) (Appendix 1) and [Prioritisation Matrix](#) (Appendix 2) to healthyageing@wessexahsn.net by 25th March 2022

Appendix 1: Service Improvement Action Plan

Organisation name:

Service Improvement project	New project/ongoing	Rationale/Issue to address	Lead
<i>CGA awareness in Trauma and Orthopaedics</i>	<i>New project</i>	<i>Audit showed poor levels of completion – focus on improving CGA completion in this specialty</i>	<i>Dr B</i>

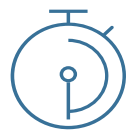
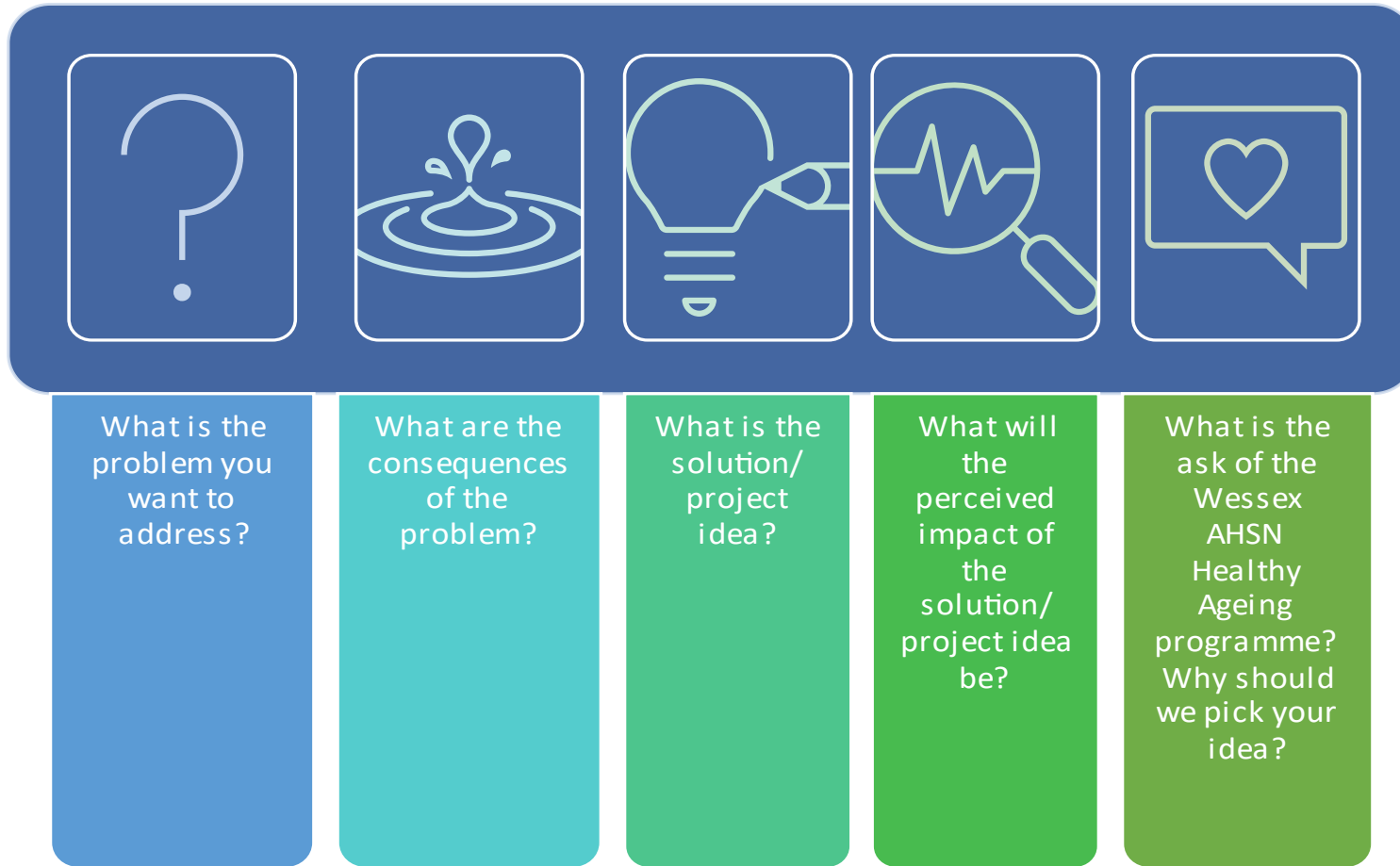
Appendix 2: Prioritisation matrix

We have developed a simple tool that may help you prioritise your ideas/projects. A template can be downloaded from the link:

<https://wessexahsn.org.uk/img/projects/Appendix%20B%20Prioritisation%20Matrix.xlsx>

Appendix 3: Elevator Pitch Hints and Tips

Elevator pitch hints and tips



Keep to 2 minutes



Tell a story



Personalise

Elevator pitch: A 2018 example

