

Growing Q in Wessex

Tracy Broom, Associate Director

Patient Safety Collaborative, Wessex AHSN

General Webinars about Q and the application process
4th and 18th May 2017



*A connected community working
together to improve health and care
quality across the UK*

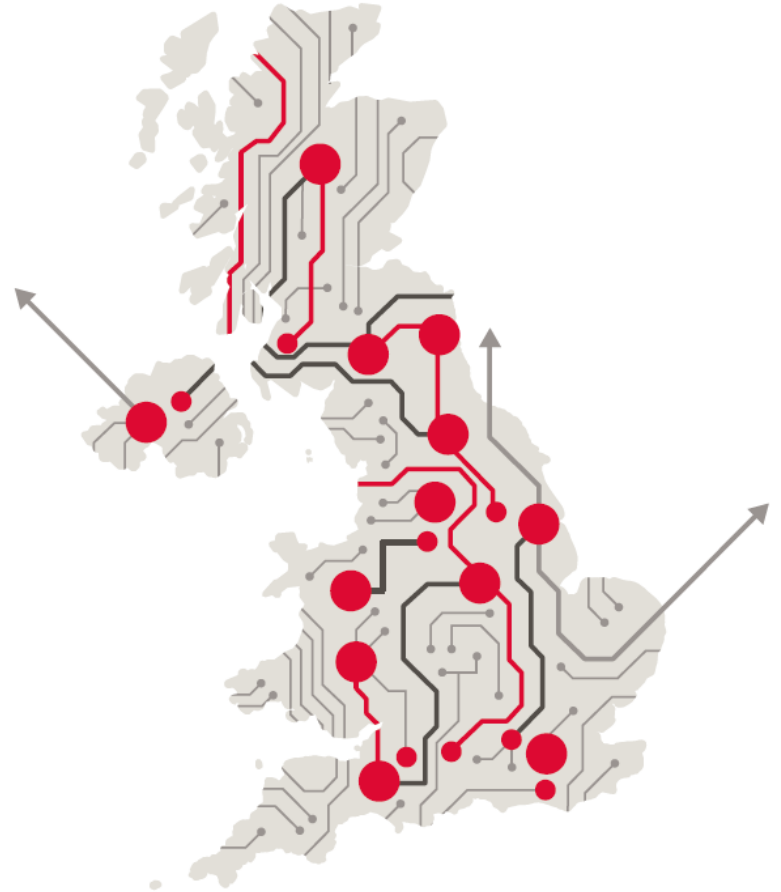
Contents

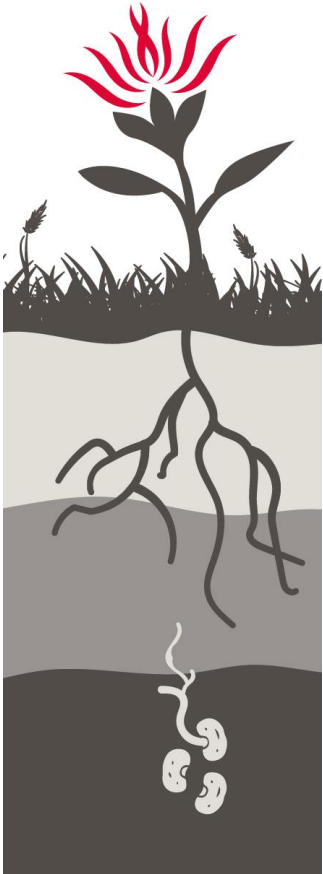
1. What Q is
2. What Q offers
3. How people can join
4. Q&A



What is Q?

- A connected community working together to improve health and care quality across the UK
- Supports people in their existing improvement work: making it easier to share ideas, enhance skills and make changes that benefit patients





2013 Berwick report

“system devoted to continual learning and improvement of patient care, top to bottom and end to end”



Partnership between the Health
Foundation and NHS Improvement
UK wide & all remits of quality

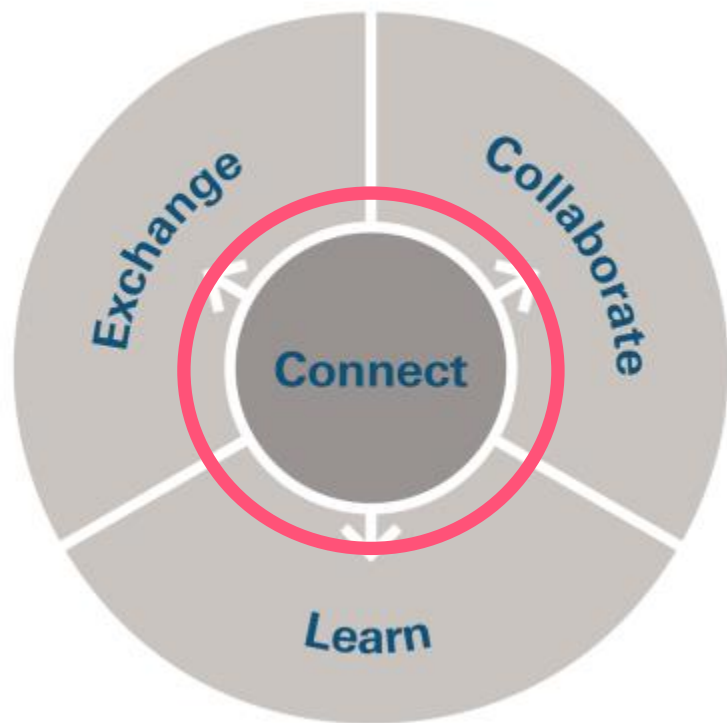


Collaboratively designed

- Initial scoping: 300+ people fed in ideas
- Designed with 231 founding members – diverse cross section of improvers from across the UK



What Q offers



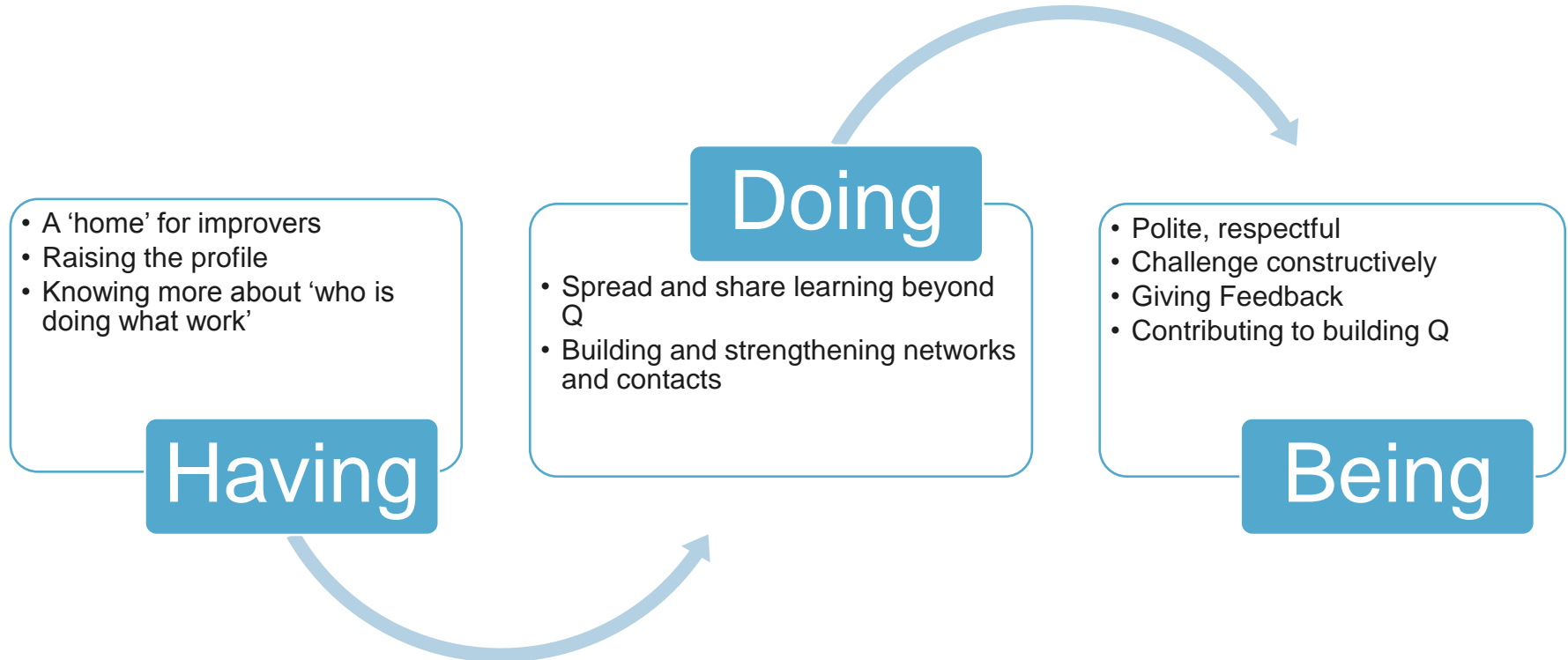
Existing member? Log in Search

News Directory Activities & Resources Join Q Q Lab About

Q

A connected community working together to improve health and care quality across the UK

What does being a member of Q mean?



What does Q look like?



Q is **not a taught programme, but a network of support** for those already knowledgeable in undertaking improvement. There is **no membership fee or minimum time commitment**. Q is designed to **support busy people with their current improvement work**, on-going development and promote their visibility as a leader of improvement.

Virtual connection

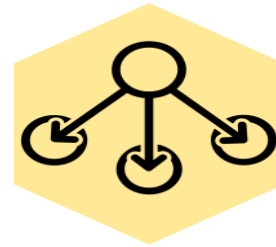
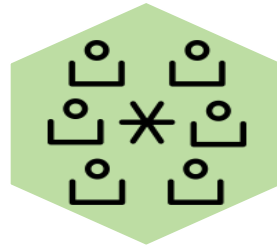
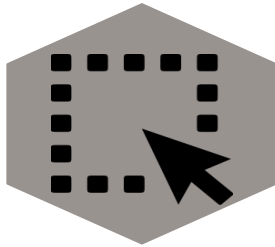
- Randomised Coffee Trials
- Q website and directory
- Special Interest Groups [SIGs]

Face to face connection

- Events
- Visits
- Learning Labs

What is the Q Improvement Lab?

AIM: to support the design and large scale adoption of effective, sustainable improvements in the health and care of people, whilst increasing capacity and capabilities to tackle complex, system-wide problems.



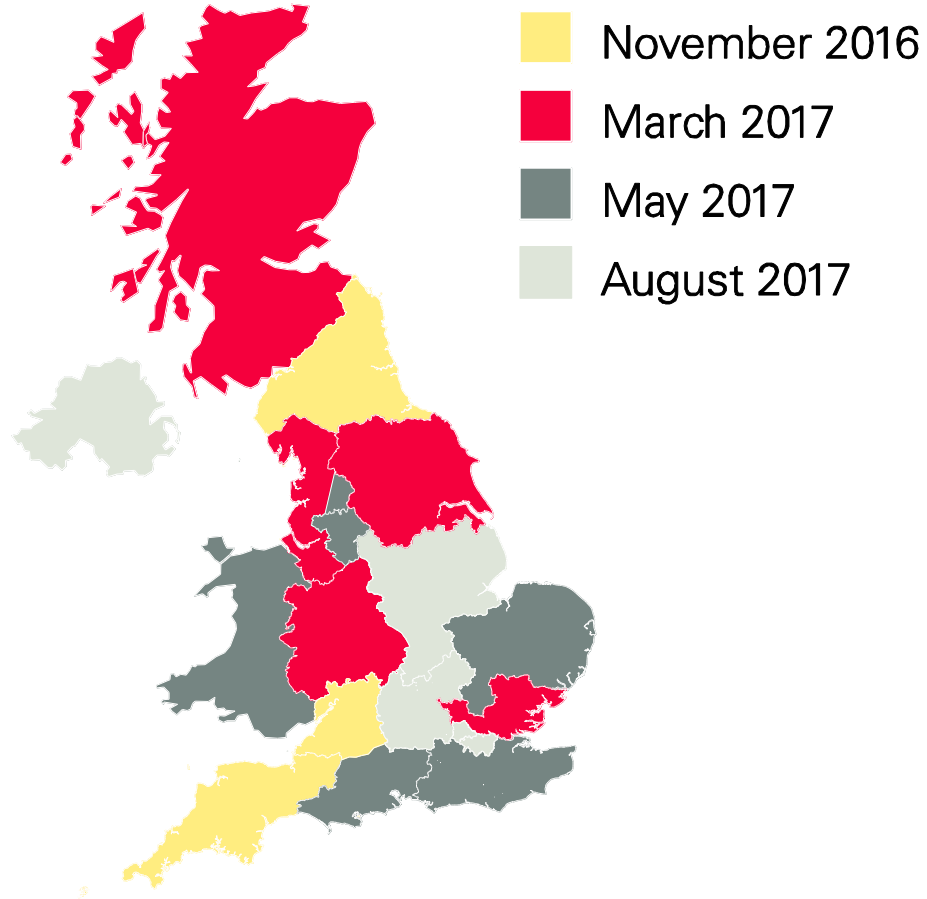
Bringing together Q members and others to work on 9 to 12-month projects

Growing Q

May 2015: **231**
founding cohort

Oct 2016: **216**
pilot including:

- National organisations
- Patient leaders with national profile



Looking forward

By 2020:

- Established large-scale, long-term home for improvers
- Connecting locally, regionally and nationally
- Vibrant community tackling local and cross-system priorities

Who can join Q?

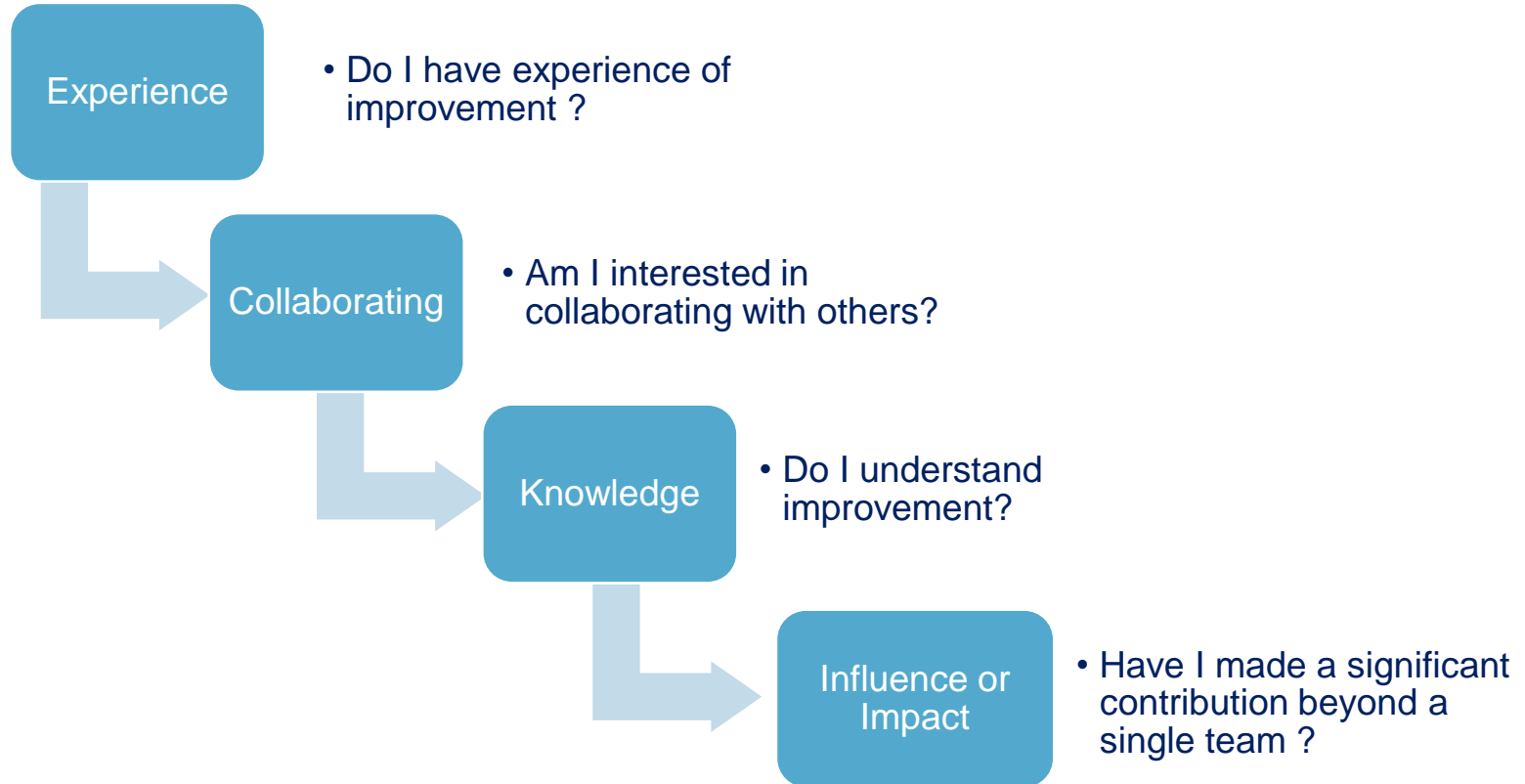
Anticipating 1000s of members from all backgrounds

Applicants need to demonstrate:

- Experience and understanding of improvement
- Thoughtful commitment to Q



Is Q right for me right now?



EXPERIENCE AND UNDERSTANDING

What has been your experience and understanding of improvement to date?

1. We are looking for people with established improvement experience, so please detail the improvement activities you've been involved in. You can draw on experience from your whole career, and from voluntary as well as paid work, within the health system and beyond.
2. In your response to this question explain what you understand by the term improvement and how you developed your understanding and knowledge of improvement and improvement methodologies (whether it was through structured or on-the-job learning or through other ways).

COMMITMENT TO COLLABORATIVE IMPROVEMENT Why do you want to join Q?

We are looking for people who have thought about **what it could mean to be involved in Q. Consider what you hope to give to the community as well as get from the community**, for the ultimate benefit of sustainable improvement in health and care.

There's **no minimum time commitment expected from Q members** and you may not know exactly what opportunities will come up through your involvement. The community will however be there to support you to improve health and care as your career develops and/or your job roles change. While you don't need to be very specific about what you will do, assessors want to get a sense that you have understood what Q is about and intend to bring time, energy, ideas or influence to the community

Please use this section to tell the community about ONE SPECIFIC EXAMPLE from your improvement efforts/experience.

Tell the community what contribution you made and what you learnt?

1. Specifically what you did and how you worked with others involved, if possible including the outcomes for staff, patients or the public.
2. We are looking for Q members who worked on improvement activities that spanned 'across multi-disciplinary teams. When providing your response please reflect on the additional challenges and value opportunities cross-team experience brings.
3. Not all improvement efforts succeed - please share any limits to what you achieved and what learning you would share from this with the Q community.

Wessex Q timeline



The key information

1

- **General enquiries**
- AHSN/PSC Q webpage – www.wessexahsn.org.uk/q
- Email – patientsafety@wessexahsn.net

2

- **Regional Partner Lead**
- Tracy Broom

3

- **Application window is open 11th May to 12th June**
- Link to apply is on the AHSN/PSC Q webpage