

# Insight programme



## What do we do?

Independent expertise and capability in evaluation and implementation science to support sustainable adoption of innovation. The Insight programme includes the Centre for Implementation Science



## Why are we doing it?

To help local health and care systems understand the impact of innovation on patients, staff and system activity, and how to best support adoption and spread

**Insight capability and capacity was strengthened in 2018-2019 to increase our support to our members and National Evaluation Programmes.**

The programme was expanded to include 'real-world validations' of innovations at our demonstrator sites, evaluation advice to innovators and advice to national programmes including National Innovation Fellows (NIA).



Completed

**16**

evaluations of New Care Models – Results informed commissioning decisions



Interviewed

**29**

people and

**313**

staff about their direct experiences of receiving or working with new models of care



Analysed over

**130**

case studies of people receiving new services



Provided evaluation support to

**12**

AHSN members – advice, evaluation design and evaluations



Designed and commenced data collection for

**6**

digital health interventions for real world validation

Added to a database of over

**6,000**

outcome questionnaires used in our evaluations (using the R-Outcomes tool\*)

\* [www.r-outcomes.com](http://www.r-outcomes.com)



Conducted audits of frailty pathways in Wessex and an End of Life Co-ordination Centre (Mountbatten Hospice, IOW)



Appointed to undertake 2 evaluations of national adoption and spread programmes – mobile ECG devices (Atrial Fibrillation programme) and a digital app for adults with Cochlear Implants developed by University of Southampton

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## What was delivered 2018-19?

- Contributed evidence from over **16 separate evaluations** about integrated care, urgent care and social prescribing to inform planning for local Integrated Care Systems (Frimley Health and Care System and HIOW CCG Partnership)
- Completed data collection for the evaluation of the roll out of mobile ECG devices (an AHSN Network programme) including speaking to **197 staff** and visiting all 15 AHSN regions
- Evaluated an approach to plan the scaling up of Patient Safety initiatives for the Patient Safety Collaborative
- Medication safety dashboards delivered to 3 AHSN
- Evaluated Wessex Polypharmacy Action Learning Sets on behalf of Health Education England

## Plans for 2019-20:

- Complete and report the evaluation of the roll out of mobile ECG devices (AHSN Network programme)
- Evaluate the Community Services Redesign programme on the Isle of Wight
- Complete the evaluation of three care models for North East Hampshire and Farnham CCG
- Collect evaluation data on the roll out of a digital app for adults with cochlear implants (CHOICE programme)
- Support further real world validations of at least **6 new technologies**
- Undertake evaluations of two Healthy Ageing programme initiatives
- Provide further support to AHSN members, STPs, National Programmes and innovators
- Publish the learning from evaluations on adoption and spread
- Present evaluation findings at two international implementation science conferences



## Events and awards 2018-19:

- Presented summative findings of **Happy, Healthy, at Home Vanguard** to around **50 staff** in the Integrated Care Teams
- Co-designed and hosted a workshop with the Social Prescribing Network South East and NHS England to over **60 delegates** to present evaluation evidence and approaches
- Shared learning from evaluations of non-commercial innovations with National Innovation Fellows
- Contributed to the development of the national Social Prescribing Outcomes Framework
- Presented 'Common barriers to implementing well-being worker community roles in Vanguard initiatives' at the 1st Annual Implementation Science Research Conference, King's College London