

Serenity Integrated Mentoring (SIM) programme



What is the innovation?

A workforce model bringing together police and mental health services to change outcomes for the most vulnerable members of society



Why are we doing it?

This innovation reduces the risk and number of crises for a small number of very frequent users of NHS and police services, saving both lives and resources

SIM is one of seven programmes for national spread and adoption across the AHSN Network during 2018-2020.

We are the national lead for the SIM programme.



60%

of complex service users nationally to benefit from the programme by the end of year 2



14 live teams

16 teams setting up

Plans for 2019-20:

- Capturing patient, staff and community case studies
- Developing sustainable business models for 2020/21
- Providing future support for this small but significant group of service users

“Since I have been with [SIM] I have one care plan that is shared at A&E, with police, my mental health team and with ambulance. This is a massive relief as everyone is coming from the same angle and I now get a joined up response which is exactly what I need in times of crisis.”

SIM service user

“I just want to thank you – I was just about to retire from mental health but now I’m staying to do SIM. You have breathed new life into me.”

NHS Trust staff

Want to find out more?

@SIMintensive

highintensitynetwork.org

About the Academic Health Science Network

Wessex Academic Health Science Network (AHSN) is one of 15 AHSNs set up by NHS England in 2013 and relicensed from April 2018 to operate as the key innovation arm of the NHS.

At Wessex AHSN we *improve* people's health, *achieve excellence* in healthcare and *boost transformation* and growth in our region's life sciences and healthcare sector.

We connect academics, NHS, local authorities, industry and citizens to *bring fresh energy* to old problems, *inspired thinking* to new ones and to *spread innovation* and best practice across health and social care.



10%
of the workforce in
Wessex is employed in
the health economy



Wessex boasts over
250
life science companies
in medtech, medbiotech,
industrial biotech and
pharma



The region's life sciences
industry employs **9,000**
and has a turnover of
£2.5 billion



The region's population
of **3 million** is served by
10
CCGs
9
local authorities
11
NHS Trusts and
5
universities

Want to find out more?

TheAHSNNetwork

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Watch our short video about what we do at wessexahsn.org.uk/aboutwessexahsn