

# Wessex Patient Safety Collaborative (PSC)



## What do we do?

Wessex PSC is one of 15 regional collaboratives across England borne out of Professor Don Berwick's 2014 report, A Promise to Learn: A Commitment to Act. This report called for the NHS "to become, more than ever before, a system devoted to continual learning and improvement of patient care, top to bottom and end to end"



## Why are we here?

We work with staff and patients in Wessex using Quality Improvement (QI), networking and scale up methods. We support this work with three objectives: To develop QI capability, to encourage patient, family and carer involvement in improvement and to facilitate the development of a positive safety culture

Commissioned by NHS Improvement, the aim of the Patient Safety Collaborative is to reduce avoidable patient harm within specified national programmes.



The Community of Safety, Quality and Improvement Practice (CSQIP) network has grown to

**730**  
members



Recruited

**68**  
new Q members, bringing  
the total number of Wessex Qs  
to nearly  
**200**



Launched the Safer Practice Framework for general practice: in 3 months has been downloaded

**240**  
times



All 9 level 1 adult Emergency Departments (ED) have adopted the safety checklist

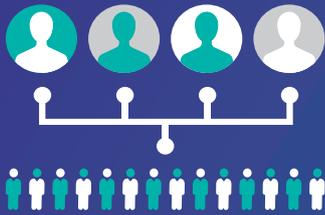


**220**  
people attended the 3rd annual  
CSQIP conference, jointly  
delivered by HEE (Wessex)



With partners we created and tested  
**3**  
tools to support staff in their  
improvement work

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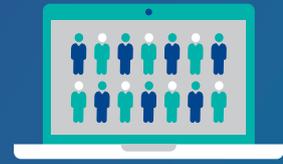
Our 4 clinical networks have a combined family of

**540**  
people



Delivered our Safety Culture programme to nearly

**150**  
people



Our web based QI modules have been undertaken by over

**300**  
people

## What was delivered 2018-19?

- Created a series of networks to connect improvers across Wessex, to learn and share
- This includes the virtual Community of Safety and Improvement Practice (CSIP) network, the Wessex Q community and 4 clinical networks focused on Emergency Surgery, ED, Physical Deterioration and the Wessex Maternal & Neonatal Learning System
- Delivered Quality Improvement and coaching support at an individual and team level with the additional provision of QI resources/signposting on our webpages
- Delivered a series of Safety Culture events with a focus on HFE and promoting positive practice
- Supported providers to implement NEWS2 and Structured Communication Tools (such as SBAR)
- Created and shared the Wessex All Cause Deterioration Guidance (WACDG). A tool to support hospital, community and care home staff to recognise and respond to physical deterioration
- Supported West Hampshire CCG in the creation and spread of Restore2. A tool for the recognition and response to physical deterioration in Care Homes – this includes NEWS2, soft signs, escalation and SBAR
- Created and tested the Wessex Adult Patient Transfer Summary (APTS) to support the patient journey from primary to acute care
- Supported ED teams across Wessex with the adoption of the ED safety checklist
- Created and shared the Safer Practice Framework (to support general practice patient safety)
- Created and tested the ScaleUp4Safety resources (including a template and START pack for spread)
- Undertaken the Q community partner role, welcoming new members and delivering 4 connection events per year
- Supported the use of LIFE QI (a virtual platform to manage QI projects & connect across the UK)
- Supported patient and public engagement with the use of the Wessex ARISE+ model
- Launched the PRECePT and Emergency Laparotomy Programmes (ELP)
- Developed and implemented the Wessex QI Hub as a website based regional / national resource to support the use of Quality Improvement in Patient Safety
- Established a Wessex Medical Examiners Collaborative and engaged system leaders across NHS & Coronial networks



## Events and awards 2018-19:

- Portsmouth Hospitals NHS Trust shortlisted for an HSJ award, a project within the PSC ScaleUp4Safety programme



## Plans for 2019-20:

Wessex PSC will be focusing on the four national priority workstreams of physical deterioration, maternity and neonatal safety, spread and adoption and medication safety

In our programme on 'Maternal and Neonatal Safety' our focus will be on:

- Supporting the national NHS Improvement Maternal and Neonatal Health Safety Collaborative
- Facilitating a regional Local Learning System for the teams to work on system level improvement
- Delivering Quality Improvement (QI) coaching and support
- Supporting Trusts to undertake the SCORE culture survey

In our programme on 'Physical Deterioration' our emphasis will be on Recognition (supporting a common language, i.e. NEWS2 implementation) and Response (safe escalation and effective communication). We will continue working with acute and ambulance trusts, with a new focus in community, mental health and care homes

In our programme on 'Spread and Adoption' our focus will be on supporting teams to scale up best practice with:

- Emergency Laparotomy
- A COPD discharge bundle
- PReCePT (magnesium sulphate administration to pre-term mums to reduce cerebral palsy)

"The opportunity to participate in the Wessex PSC Deteriorating Patient Network allows me to work with colleagues across the region, get national updates, share ideas & challenges and get support which has been crucial recently when implementing NEWS2.

I also really value the relationship I have with the team at Wessex PSC which has developed over time. I feel we have managed to establish great partnership working which is has really enabled us to improve patient care and safety in my organisation."

Nicola Sayer  
Resuscitation Manager  
Portsmouth Hospitals NHS Trust



# About the Academic Health Science Network

Wessex Academic Health Science Network (AHSN) is one of 15 AHSNs set up by NHS England in 2013 and relicensed from April 2018 to operate as the key innovation arm of the NHS.

At Wessex AHSN we improve people's health, achieve excellence in healthcare and boost transformation and growth in our region's life sciences and healthcare sector.

We connect academics, NHS, local authorities, industry and citizens to bring fresh energy to old problems, inspired thinking to new ones and to spread innovation and best practice across health and social care.



**10%**  
of the workforce in  
Wessex is employed in  
the health economy



Wessex boasts over  
**250**  
life science companies  
in medtech, medbiotech,  
industrial biotech and  
pharma



The region's life sciences  
industry employs 9,000  
and has a turnover of  
**£2.5 billion**



The region's population  
of 3 million is served by  
**10**  
CCGs  
**9**  
local authorities  
**11**  
NHS Trusts and  
**5**  
universities

Want to find out more?

*The***AHSN***Network*

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Watch our short video about what we do at [wessexahsn.org.uk/aboutwessexahsn](http://wessexahsn.org.uk/aboutwessexahsn)